

## Public Grievance Cell

Sub:- Monthly Report on ESIC toll free Call Centre for the month of April 2011.

System Division is informed that 2144 calls have been received on toll free helpline no. 1800-11-2526 during the month of April 2011 which is functioning 24 hrs except Sunday. These calls are relating to activities of ESIC, benefits, Hospitals, Smart Card and other matter related to ESI activities.

It is requested to upload the above information on ESIC website for information please.

This has the approval of Insurance Commissioner.



**(Yashoda Devi)**  
**Office Superintendent (PG)**

System Division, Hqrs. Office

PG Cell ID note F. no. V-37/13/2/2010-PG

Dated:-24/05/2011