



ESIC Hospital Sri MaaAnandmayee Marg,
Okhla Industrial Area, Phase- I, New Delhi-110020
Tel: 26814161, 26818902, Fax no.26818901, Website: www.esic.nic.in

114-U/16/19/10/16-17-ESI OKH- Dental Chair

Date-11/8/2017

E-Tender Notice No-M-1/2017
Notice inviting tender

Sub: Invitation of E- tender for procurement of Dental Chair with X- ray Machine.

Medical Superintendent, E.S.I Hospital, Sri MaaAnandmayee Marg, Okhla Industrial Area, Phase- I, New Delhi – 110020, intends to purchase below mentioned equipment as per the specification enclosed. The details of tender are as under-

Tender for Dental Chair with X- ray Machine:

S.N	Name of Equipment	Quantity required	Last date of applying online tender	Cost of earnest money	Date of opening tender
1	Dental Chair with X- ray Machine	One unit	30/08/2017 up to 1.00 pm	Rs- 20000/- (Twenty thousand only) upto 1.00 pm on 30/08/2017)	Date -30/08/2017 at 2.30 pm

1. The interested tenderers should upload duly filled tender form and their bids along with the readable scanned copies of all the relevant certificates, documents and EMD etc. in support of their technical & price bids, all duly signed, on <https://esictenders.eproc.in>.
2. **EMD must be submitted latest by 30/08/2017 up to 01.00 pm.** in the tender box kept in DMS Room (209) office ESIC Hospital, okhla Ph-1 New Delhi-20. Non –submission of EMD as directed will lead to rejection of the tender application.
3. Bidder has to deposit the Earnest Money Deposit (EMD) of Rs-20000/- (Twenty thousand only) in the form of demand draft drawn in favour of “ESIC Fund A/C NO-1” Payable at New Delhi-20. Application received without Earnest Money Deposit (EMD) will be rejected.
4. Tender document is also available for viewing on the” tenders” link of the website of Employee’s State corporation i.e.<https://esictenders.eproc.in>, <http://www.esic.nic.in>, www.esichospitals.gov.in . .
5. Any corrigendum to this tender will be notified through the aforesaid websites only.
6. Application to this tender will be accepted only through the online mode through <https://esictenders.eproc.in> No other mode of application will be considered & application will not be accepted.
7. Incomplete documents uploading will result in rejection of the bid.
8. Selection of the successful bidder will be at the sole discretion of the Medical Superintendent ESIC Hospital Okhla, who reserves the right to accept or reject any or all the proposals without assigning any reasons thereof.

E-Tender Notice No-M-1/2017

Sub: Invitation of E- tender for procurement of Dental Chair with X- ray Machine.

General Terms and Conditions

Period for submission of E- tender form	From 11/08/2017 to 30/08/2017 up to 1.00 pm
Last date & time of submission of e- tender	30/08/2017 upto 1.00 pm
Date & time of opening of e- tender	30/08/2017 at 2.30 pm
Bid security/ Earnest money to be dropped in tender box	Rs- 20000.00

From: THE MEDICAL SUPERINTENDENT
E.S.I.C. HOSPITAL OKHLA Ph- 1, NEW DELHI-110020.

Important Instructions for Bidders

All bidders/contractors are required to procure Class-IIIB Digital Signature Certificate (DSC) with Both DSC Components i.e. Signing & Encryption to participate in the E- Tenders.

Bidder should get Registered at <https://esictenders.eproc.in>.

Bidders can contact our Helpdesk at <https://esictenders.eproc.in/html/Support.asp>

Bidder needs to submit Bid Processing Fee charges of Rs. 2495/- (non-refundable) in the form of Demand Draft from any scheduled bank, in favour of M/s. C1 India Pvt. Ltd. payable at New Delhi for participating in the Tender.

Along with the Demand Draft, Bidder needs to send a covering Letter mentioning about the Payment Details, Company Name, Address, User ID and Payment towards ESIC Bid Processing Fees (Mention the Tender ID and Tender Title).

The payment should reach at the below mentioned address, at least one day before the due date and time of Bid Submission:

Kind Attn: Mr. Mohit Chauhan C1 India Pvt. Ltd. 301,
Gulf Petro Chem Building, 1st Floor,
UdyogVihar, Phase – 2, Gurgaon, Haryana - 122015

Note: Payment will be Approved only after physical receipt of Demand Draft.

1. Tenderer is requested to upload requisite information / documents as per the tender documents which comprises :-
 - a. General tender terms & conditions
 - b. Special terms & conditions
 - c. Technical bid consisting of Details of the firm/ vendor and Check list
 - d. Financial Bid (as per format at Annexure D)
2. Tenderer are requested that, before quoting their rates or uploading tender, the tender form may please be read thoroughly(line by line) , otherwise purchaser will not be held responsible for any error / oversight of the tenderer.
3. **Earnest Money**: the tenderer shall have to deposit Earnest Money as mentioned with their tender, failing which the tender is liable to be rejected. The earnest money is to be paid by **Demand Draft drawn** in favour of ESIC FUND A/C NO-1, payable at New Delhi. **NO CHEQUES WILL BE ACCEPTED**. In the event of the withdrawal / revocation of tender before the date specified for acceptance, the Earnest Money shall stand forfeited. The Earnest Money will however be returned without interest to the tenderer, whose tender is not accepted. Earnest Money Demand draft must be delivered by hand so as to reach on or before the closing date and time in sealed cover to 'The Medical Superintendent ' , ESIC Hospital Okhla Ph-1 New Delhi-20. The following words should be written in block letters" **Procurement of Dental Chair with X- ray Machine**" along with "**tender number -----/2017**" **on top of the envelope**, failing which the tender is liable to be rejected.
4. All payments shall be made by Demand Draft drawn in favour of ESIC FUND A/C No.1, payable at New Delhi. Cheques/ cash will not be accepted.
5. You are requested to online the bid for equipment latest by **30/08/2017** up to 01:00pm in the form of e- bid under Two Bid systems-(Technical Bid & Price Bid). Technical Bid should consist of details of firms and all document, certificates etc. mentioned in the check list and Price Bid should be filled as per format at Annexure D indicate the price of the item mentioned in technical bid. The same should be addressed to the M.S. ESI Hospital Okhla Ph-1 New Delhi-20.
6. Bidders or their authorized representative may be present if they wish to be at the opening of tender in room no-209 at 2.30 pm. In case **30/08/2017** is declared a holiday, bids will be opened on next working day at the same time & venue.
7. Medical Superintendent, ESI hospital Okhla New Delhi-20, does not pledge himself to accept the lowest or any tender and reserves the right to accept the whole or any part of the tender or portion of the quantity offered and you shall supply the same/execute the supply at the rate quoted by you.
8. Acceptance by the purchaser shall be communicated in due course.
9. The tenderer shall give full assistance and information as may be required in connection with the supply of equipment to the Medical Superintendent or any other officer nominated by him to inspect the premises of the tenderer at all reasonable times.

10. The tender is liable to be rejected if complete information is not given therein or if the particulars and date (if any) asked for in the tender are not duly & fully filled in. Particular attention may be given to the dates of delivery and also to the particulars referred to in the conditions of contract so as to comply with them.
11. Individuals signing tender or other documents connected with the contract must specify:
 - a. Whether signing as a 'Sole proprietor' of the firm or his Attorney?
 - b. Whether signing as a 'Registered Active Partner' of the firm or his Attorney?
 - c. Whether signing for the firm 'per procreation'.
 - d. In the case of companies and firms registered under the Indian partnership act, the capacity in which signing e.g. Secretary, manager, and partner etc, on their attorney and produce copy of documents, empowering him to do so, if called upon to do so.
12. All tenders shall remain valid for acceptance for a period of 12 months from the date of opening of the tender or for such period as stated in special terms & conditions.
13. Quotation qualified by such vague and indefinite expression such as "subject to immediate acceptance" "Subject to prior sale" etc. will not be considered.
14. **Security Deposit:** on acceptance of the tender, within the period specified by the Medical Superintendent, the supplier must deposit 10% of the total cost of the equipment as security deposit/ performance security. The hospital authority shall be entitled to forfeit the security deposit or any part thereof without prejudice to any other remedies provided in the contract or available in the law. The security shall be in the form of demand draft / fixed deposit or bank guaranty payable at New Delhi, in favour of Medical Superintendent ESI Hospital Okhla.
15. **Responsibility for executing contract:**
 - a) The supplier is entirely responsible for the execution of supply order in all respect in accordance with the terms & conditions as specified in the acceptance of tender. If the supplier fails in fulfilling below mentioned terms & conditions, such failure will constitute a breach of the contract and the Medical Superintendent shall be entitled to make other arrangement at the risk and expense of the supplier.
 - b) Supplier shall not sublet, transfer; assign the contract to any part thereof without the written permission of the Medical Superintendent. In the event of the contractor/ supplier contravening the condition, Medical Superintendent is entitled to place the contract elsewhere on the contractor / supplier account at his risk and contractor / supplier shall be liable for any loss and damage, which the Medical Superintendent, ESIC hospital Okhla Ph-1 New Delhi-20., may sustain in consequence arising out of such replacing of the contract.
 - c) On due performance and completion of contract in all respect, the security deposit will be returned to the supplier without any interest on presentation of an absolute 'no demand certificate' in the prescribed form.
16. **Arbitration:-** In the event of any dispute or difference arising out of the terms and conditions laid down in this tender, the same shall be referred to the Arbitrator appointed by the Medical Superintendent. The procedure of Arbitration will be governed by provisions Arbitration Act 1996.
17. The tenderer should submit a valid VAT/ TIN self attested copies along with the tender paper.
18. **Right to accept / reject:** - The hospital authority reserves the right to reject any or all tenders without assigning any reason whatsoever. Also, the hospital authority reserves the right to award any or part or full contract to any successful agency at its discretion & same will be binding on the tenderer.
19. Only technical bid shall be opened first & shall be referred to Technical Evaluation Committee (TEC). The price bid of only those bidders whose Technical Bid is found acceptable by the Technical Evaluation Committee will be opened by the Purchase Committee for further action.
20. The tender will not be considered without the offer of AMC and CMC for Dental Chair with X- ray Machine. Five years rates of CMC will be considered for ranking purpose. In case of CMC, the rates should be quoted inclusive of spares inclusive of tax.
21. Rates of equipment should be quoted as lump sum price FOR destination, inclusive of the cost of the equipment, freight, insurance, packaging, forwarding, excise duty, and all taxes etc. as well as charges for installation & commissioning with all the men & material required for the same. No other charges in addition will be payable on any account over & above the lump sum price quoted. Price variation clause will not be acceptable.
22. The rates quoted in ambiguous terms such as "freight on actual & exemption eligibility applicable to the Hospital & shall advise the purchaser & quote accordingly basis" or "packaging/forwarding extra" will render the bid for rejection irrespective of its gradation in r/o lump sum prices quoted. Bidders in their own interest shall ascertain the eligibility of whatsoever concession. No 'C' or 'D' form is to be issued by this office. CST/VAT must be included as per rules. Tender should be typed in words as well as in figures free from erasing & errors in typing. The bidder must attest any erasing/error, otherwise the rates in reference of that particular item shall not be considered. The covering letter should indicate the list of enclosures.
23. **DELIVERY TERMS:**
 - a) The delivery of equipment required to be executed within a period as specified and at the place mentioned therein. The time for and the date of delivery of the equipment / date of execution of work of installation as stipulated in the schedule shall be deemed to be the essence of contract and delivery / execution must be completed not later than the date(s) specified.
 - b) The tenderer shall execute the order at the destination / space defined by consignee / authority in good order (of which the Medical Superintendent, ESIC Hospital Okhla Ph-1 New Delhi-20. Shall be the sole judge) within the limit of the time as deemed reasonable & specified may be ordered by him from time to time.
 - c) The Medical Superintendent may allow additional time under special circumstances such as strikes, lockouts, fire accidents, riots, etc.
 - d) If the supplier fails to deliver the goods within the time frame, the consignee shall, without prejudice, deduct from the contract price, a sum equivalent to 0.5% per week of delay or part thereof, subject to a maximum of 10% of the contract price. Once the maximum is reached, the EMD will be forfeited.

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Date- 11/08/2017

E-Tender Notice No-M-1/2017

Sub: Invitation of E- tender for procurement of Dental Chair with X- ray Machine.

Special Terms and Conditions

1. Only Manufacturer/Authorized Distributor/Stockist of the firm whose item is being quoted will be considered.
2. A working **demonstration** of the equipment has to be given in ESI Hospital Okhla to the Technical Evaluation Committee, if so desired, within 2 (two) weeks from the date of written communication from this office & only one chance for demonstration will be given.
3. Only appropriate model as per specifications should be quoted. Alternate offer(s), if any, must accompany with additional requisite EMD, failing which offer will not be considered for evaluation
4. Tenderer must provide Delhi's address, along with the Telephone No., fax No. , Email ID & Mobile No. with tender for all correspondence. The firm should also provide the complete address along with telephone no. & Fax No. of the Service. Centre from where after sales service would be provided.
5. The equipment must have comprehensive warranty for a minimum period of 02 years from the date of satisfactory installation.
6. A certificate of satisfactory performance & satisfactory quality of after sale services of the equipment for atleast one year from two hospitals/ institutions, duly authenticated by the HOD / MS of the institution/ hospital must be furnished. Installation or users list / supply order will not be considered as performance certificate.
7. Delivery period will be within 42(Forty two days) days from the date of supply order. The date of delivery will be the date of delivery at consignee site.
8. If at any time during the contract, the supplier encounters conditions hindering timely delivery of the goods, the supplier shall inform the Medical Superintendent in writing about the same & it's likely duration and make a request to the Medical Superintendent for extension of the delivery schedule accordingly with no increase in price on any account. The Medical Superintendent, at his discretion, may agree to extend the delivery schedule with or without late delivery charges. In case the supplier dispatches the goods without obtaining an extension, he would be doing so at his own risk & no claim for payment for such supply and/or any other expense related to such supply shall lie against the Medical Superintendent.
9. If the supplier fails to deliver the goods within the time frame, the consignee shall, without prejudice, deduct from the contract price, a sum equivalent to 0.5% per week of delay or part thereof, subject to a maximum of 10% of the contract price. Once the maximum is reached, the EMD will be forfeited.
10. **Security Deposit** equivalent to 10% of the cost of the equipment is to be deposited by the successful bidder through Demand Draft/Banker's Cheque in favour of 'ESIC fund A/c no.1 or Fixed Deposit/Bank Guarantee only in favour of 'Medical Superintendent, ESIC Hospital SreeMaaAnandmayeeMarg, Okhla Industrial Area, Phase- I, New Delhi-110020 (In case of BG, a forwarding letter from the Branch Manager should be attached.)The same shall be released after fulfilment of all the contractual obligations including submission of CMC proposal & no interest shall be payable thereof.
11. The tenderer must enclose an undertaking by the manufacturer of the equipment for servicing the equipment & supply of spare parts, whenever required at least for 5years, after completion of warranty as per format at Annexure-A.
12. The manufacturer and supplier (Authorized by Principal) must ensure to keep the equipment in working during warranty period with minimum two preventive maintenance services per year and any number of breakdown during the warranty period and to replace any part free of cost if required during warranty.
13. During the warranty period, in the event of equipment remaining out of order beyond a period of 48 hours of lodging the complaint, a penalty to extent of 0.25% of purchase value of the equipment shall be levied for each day of the equipment remaining non functional beyond permissible limit.
14. In event of equipment, covered under AMC or CMC, going out of order, the fault shall have to be attended within 48 hours of lodging the complaint. In case the equipment is not restored in functional order within a week, a penalty of 0.5% of total cost of AMC and CMC of the equipment per day for the period of equipment remaining out of order will be levied during AMC and CMC.

15. If the equipment needs calibration, the firm shall be responsible for calibration as a part of AMC and CMC.
16. Registration of the installation with AERB shall be assisted by the successful bidder. However any documentary assistance shall be provided by the hospital authority.
17. Along with rates of AMC, a list of spares parts with prices, as on date, valid for one year after warranty period must be enclosed in the price bid.
18. While calculating the lowest price of equipment, the unit cost of equipment with taxes plus cost of 5 years CMC will be considered.
19. If available, equipment manufacturer must also provide technical documents explaining the prerequisites, data exchange format & detailed user & technical manuals explaining how to integrate & transfer data with third party hospital management application.
20. Either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid, but both cannot bid simultaneously for the same item in the same tender.
21. If an agent submits the bid on behalf of the Principal/ OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item.
22. Compliance Certificate to any standard as mentioned in the specification (eg. European CE/ US FDA etc.) must be enclosed with the technical bid.
23. Medical Superintendent reserves the right to decrease/increase the quantity of any item or reject/accept any or all tenders without assigning any reason thereof. No correspondence will be entertained in this regard.

Medical Superintendent

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Technical Bid

1. DETAILS OF THE FIRM / VENDOR

1		Name of firm and type of firm	
2	a	Full postal address.	
	b	Cell Phone No.	
	c	Telephone No.	
	d	Fax No.	
	e	Email Id	
3	Name and address of your Bankers stating the name in which the account stands.		Name of Bank
			Name of Branch
			A/C No & Type
			IFSC code no
			MICR Number
4		Are you in the list of approved contractors of any	

	other organisations/ institutions, if any give details.		
5	Any other information which you consider necessary to furnish		

2. **CHECK LIST:**

S. No.	Document	Submitted (Yes/No)	Page no
1.	Scan copy of Earnest money deposit by demand draft.		
2.	Authority letter from the competent authority with respect to name, designation and specimen signature of the representative signing the tender document/authority letter		
3.	Copy of Self Attested PAN and TIN / VAT registration certificate		
4.	Undertaking indicating that the equipment has not been supplied to any individual, Govt. or private institution at a rate lower than the quoted rate.		
5.	Authorization certificate from manufacturer of equipment as per format given at Annexure A		
6.	Minimum two certificates of satisfactory performance report of the quoted equipment & satisfactorily quality of after sales service duly authenticated, from existing users of the equipment		
7.	A signed undertaking on non judicial stamp paper of 100/- (One hundred only) along with tender (As per format at Annexure -B)		
8.	Technical details of quoted model as per specifications mentioned in Annexure -C.		
9.	Catalogue of quoted machine with complete specifications.		
10	Compliance certificate to any standard as mentioned in the specification (eg. European CE/USFDA etc.)		

Note : all documents should be uploaded (readable scanned copy of documents / financial instrument), failing which tender is liable to be cancelled.

Date:

Place:

Signature of the tenderer

Annexure -A

AUTHORIZATION CERTIFICATE

To,
Medical Superintendent,
ESI Hospital, SreeMaaAnandmayee Marg,
Okhla Industrial Area, Phase- I,
New Delhi-110020

Respected Sir,

Authority letter against Tender No. _____ due on _____ item
quoted _____

We, M/s (Name of manufacturer), who are established & reputed manufacturers of _____ having
factory at _____ hereby authorize M/s _____ (Name & address of
agent/distributor) to bid, negotiate & conclude the contract with your institution against above tender for the above
goods manufactured by us.

We hereby extend our full warranty as per specifications of the Terms & Conditions of tender for the goods offered
for supply against this invitation of bid from the above firm. We also confirm that the spares & other miscellaneous
items (As applicable) of the equipment quoted will be freely available during warranty and for at least five years
after expiry of Warranty/guarantee period.

We also undertake that we or our authorized service centre will provide the comprehensive warranty and AMC/
CMC for quoted equipment, including that for x- ray tubes.

Yours faithfully,

**Signature & Name of manufacturer
with address & seal**

Note: This letter of authorization should be on the letter head of the manufacturing concern & should be signed by a person competent & having the authorization to issue the said certificate on behalf of the manufacturing firm. The said certificate should also bear the signature of participating bidder as a witness.

Annexure-B

Undertaking (To be submitted on Rs.100/- Non judicial stamp paper by the supplier)

1. I, undersigned certify that I have gone through the Terms & conditions mentioned in the tender document including annexures & undertake to comply with them. The rates quoted by me/us are valid & binding on me/us for acceptance for the period of one year from date of opening of tender.
2. It is certified that rate quoted are the lowest quoted for any institution/Hospital in India.
3. EMD deposited by me/us in the form of Demand Draft/Banker's Cheque in favour of "ESIC fund A/c no.1" New Delhi is attached herewith and shall remain in custody of the Medical Superintendent, ESI Hospital SreeMaaAnandmayee Marg, Okhla Industrial Area, Phase- I, New Delhi-110020.
4. (A) I/We give the rights to Medical Superintendent, ESI Hospital, SreeMaaAnandmayee Marg, Okhla Industrial Area, Phase- I, New Delhi-110020 to forfeit the EMD deposited by me/us if any delay occur on my/agent's part or fails to supply the article at the appointed place & time & of the desired specification.
(B) I/we undertake that I/we will be in position to provide Comprehensive Annual Maintenance Contract (AMC & CMC), Spare Parts, & consumables for 5 years after completion of guarantee/warranty period I/we also undertake to keep the equipment in running order throughout the year under warranty / guarantee/ AMC and CMC and in case of equipment going out of order, the fault will be attended within 48 hours of lodging the complaint. The firm shall ensure the machine is set right within 7 days of intimation. However I/we have to arrange similar equipment as a standby at mine/ours cost & risk, in case of breakdown of machine is not set in working condition within the specified period. Failing which, a penalty of 0.25% of the total cost of the equipment per day for the period equipment remains out of order be levied on me/us.
5. There is no vigilance/CBI case or court case pending against the firm/supplier, or blacklisted at any PSU.
6. I/we do hereby undertake that the firm is in this business since the last three years.
7. On Inspection, if any article is found not as per supply order, it shall be replaced by me/us in time as asked for, to prevent any inconvenience at my /our own expenses.
8. I/we hereby undertake to supply the items as per specifications and directions given in supply order within the stipulated period.
9. I/we undertake to provide warranty as mentioned in specifications from the date of satisfactory installation & inspection. I also undertake that I will maintain the equipment during this period & replace the defected parts free of cost, if necessary.
10. I/we understand that Medical Superintendent, ESIC Hospital, SreeMaaAnandmayee Marg, Okhla Industrial Area, Phase- I, New Delhi-110020 has the right to accept or reject any or all the tenders without assigning any reasons(s) thereof.

Signature of tenderer with address & seal

Annexure - C

Specification for Dental Chair

- 1 It should be multiprogrammable, electrically operated, with auto return to zero position programme and multifunctional foot control and right arm rotatable for easy access.
- 2 Chair side porcelain spittoon with auto water connection for spittoon and tumbler.
- 3 Should have latest foot/sensor operated light with two intensity.
- 4 Module system with micromotor with straight and contrangle handpiece.
- 5 Should have 2 high speed terminals with water control on coupling and two air rotor handpiece.
- 6 Should be provided with ultra sonic scaler with 5 tips.
- 7 Should be provided with LED light cure unit.
- 8 Should be provided with three way syringe (sterilizable) on unit side, stainless steel instrument tray, X ray viewer, transparent water booster.
- 9 Should be provided with high and low vacuum motorized suction with flow control valve, auto drain and auto flush system.
- 10 Should be provided with Doctor stool with up and down movement.
- 11 Should have operating voltage 220V to 250V (specially designed for Indian conditions).
- 12 Should be provided with low noise, oil free, 0.75HP compressor for dental use with pressure indicator, safety valve and 25 litre tank.

Specifications for Dental x-ray machine:

1. Should be programmable, capable of conventional and intra oral x-ray with digital sensor mode and phosphorous plate sensor also.
2. Wall mounted with switch along with 3mtrs. Spiral cable and remote control also. Should be provided with extension arm approx. length not less than 180cm.
3. Supply voltage 220v-240v.
4. X-ray tube voltage 60-70kv.

5. Focal spot 0.4 - 0.7mm.
6. Timer 0.02 to 3.2 sec .
7. Voltage stabilizer should be provided.
8. Warranty for 2 years and AMC/CMC be provided by the supplier /manufacturer for at least 5 years after completion of warranty.
9. AERB APPROVED

Annexure D

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Financial Bid for Dental Chair with X- ray Machine.

S. No	Name of equipment	Rate per Unit	Taxes, if applicable (In Rs)	CMC 1 ST year	CMC 2 nd year	CMC 3 rd year	CMC 4 th year	CMC 5 th year	Total amount (in Rs)	AMC 1 ST year	AMC 2 nd year	AMC 3 rd year	AMC 4 th year	AMC 5 th year
1	Dental Chair with X-ray Machine													

Date:

Place:

Note:

1. Tenderer should enclose the list with unit price of spare parts which may be required after expiry of warranty.

**Signature of tenderer
with address & seal**