



EMPLOYEES' STATE INSURANCE CORPORATION

PANCHDEEP BHAWAN, CIG ROAD, NEW DELHI - 110002.

(Website address: www.esic.nic.in)

email: dir-sys@esic.nic.in

Subject: Nomination of SPOC for Project Panchdeep

No.: G-32/11/6/144/14-ISD

Date: 04-12-2014

The Insurance Commissioner (ICT) has approved the nomination of the following officers as Single Point of Contact (SPOC) to regularly monitor the performance and other issues/challenges being faced by users in day to day operations

Name of Module	In-charge
Shri D. Lahiri, Commissioner (NTA)	Training
Shri Hari Om Prakash Deputy Director (Finance)	Audit

The role of the SPOCs of Modules/Sub Modules is defined as under:-

1. To regularly monitor the performance of the assigned Module/Sub Module.
2. To assess whether Module/Sub Module is meeting the business functionalities of ESIC. If no, identify the gaps for taking remedial measures.
3. To examine the feedback received in various trainings for improvement in the Module/Sub Module.
4. To take the upgradation/modifications in the Module/Sub Module with members of PMU & overall SPOC of module. This may arise due to change in Act, Rules, Regulations and Policies of ESIC or otherwise as per need of business functionality.
5. Reports relating to Module/Sub Module.
6. Any other work relating to their Module/Sub Module.
7. SPOC of concerned module should ensure meetings to be held over VC and if need be trainings through WIPRO be planned for increasing the usage of module and to improve the implementation.
8. The officers nominated as SPOC will continue to look after the present assignment in addition to the role for which they have been nominated as above.


(Praveen Kumar)
DD(ICT)

To

1. All officers concerned.
2. All Additional Commissioner/Regional Director/Director/Joint Director (I/c) of Regional Offices/Sub Regional Offices/Divisional Offices.
3. Director, Project Monitoring Unit (Panchdeep)
4. M/s. WIPRO Limited, Bangalore
5. Website Content Manager with the request to upload on website.