



EMPLOYEES' STATE INSURANCE CORPORATION
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No.: G-32/11/6/50/10-ISD(i)

Dated: May 14, 2013

To,
The Regional Director,
Regional Office,
HYDERABAD.

SUB : Permission to utilize the services of Dy. Director-(ICT) in the Regional Office Hyderabad.

Sir,

Please refer to your letter No. 52-A/22/13/2011-Estt. Dated 21.03.2013 on the subject matter. In this respect, I wish to inform you that keeping in view the shortage of the officers in Andhra Pradesh and other Regional Offices where Zonal ICT Offices are located, Commissioner-(ICT) has permitted the Regional Directors to assign additional work to Zonal ICT Officers / officials in such a way that the work of ICT may not be impacted adversely.

It is further informed that as per the Weekly Incident Report for the period from 16.04.2013 to 22.04.2013 submitted by Wipro till date 1303 incidents and 2808 Work Orders were open, out of which 392 incidents and 1371 Work Orders were open for more than 100 days. These Incidents and Work Orders were to be handled by Zonal-(ICT) Offices. Therefore, Zonal ICT Teams have to work in pro-active manner for resolving pending cases in co-ordination with the field offices falling under their jurisdiction.

Yours faithfully,


14/5/13
(SANJAY SINHA)

DIRECTOR-(ICT).

Copy to

- (1) Regional Director, Regional Office Kolkata/R.O. Mumbai & R.O. Delhi.
- (2) Dy. Director Zonal-(ICT), R.O. Delhi/R.O. Mumbai/R.O. Kolkata.
- (3) All R.D./JD-Incharges/SSMC/SMC/MS for information and necessary action at your end.

DIRECTOR-(ICT).