



CIRCULAR

1. To all the MS / Director / AMO / SNO / OSD (IT Cell)/ DIMS / Deans, etc. of ESIS/ESIC Hospitals, Dispensaries, State Directorate offices, Offices, AMO/RAMO offices, Medical / Dental/Nursing Colleges etc.
2. To all SSMC / SMC / DMD / DMN

Dear Sir / Madam,

The 8th Quarter refresher training just completed. The status report of all such trainings held till date is as under:

Refresher Training Series	Quarter	Total locations/ Batches of training Planned	Refresher Training Completed - Actuals	Training Cancelled by ESIC/ESIS	Average Cancellation %	Total No of Participants
1st	Jul-Sep 2012	35	26	9	26	3610
2nd	Oct-Dec2012	39	31	8	21	2791
3rd	Jan-Mar 2013	38	29	9	24	2834
4th	Apr-Jun 2013	40	34	6	15	2747
5th	Jul-Sep 2013	36	27	9	25	2433
6th	Oct-Dec 2013	36	25	11	31	2187
7th	Jan-Mar 2014	36	30	6	17	2461
8th	Apr-Jun 2014	36	27	9	25	2176
Grand Total		296	229	67	23	21239

In the last Quarter following states cancelled training:

State	Training Location	No of Batches cancelled
Uttarakhand	RO/SD Dehradun	1
West Bengal	RO Kolkata	1
Maharashtra	ESIC SRO Marol	1
Goa	ESI Hospital Margoan	1
Madhya Pradesh	RO Indore	2
Jharkhand	RO Ranchi	1
Andhra Pradesh	RO, Hyderabad	1
Karnataka	RO Bangalore/SD Bangalore	1

As per the directions of the competent authorities and as part of routine training activities in "Dhanwantri" (Health Information Software of Project Panchdeep), please find below the Time schedule for the next upcoming **9th Quarter Refresher/Review Training Programme in "Dhanwantri" (Version IX) (RTPD V9) (July 2014 to Sept 2014)** for various locations, formulated by Wipro as per the table mentioned below in the trail mail (Attachment).

- a) You are requested to nominate **Untrained Staff**, including administrators, clinicians/surgeons, doctors of Lab and Imaging departments, Nurses, technicians, pharmacists and other staff of all Hospitals and dispensaries of your State / Union Territory / Directorate, on the below mentioned dates & time depending upon the relevance to the modules of the said Dhanwantri training programme at the locations mentioned in the schedule.
- b) The MS/Deans, DIMS / State Nodal Officers (SNO) / OSD / Nodal Officers of each State / Directorate / ESI Scheme hospitals & Dispensaries /ESIC / Model Hospitals / Dispensaries shall chunk out the details of the number and names of the staff/officials to be trained for this 9th session of training in co-ordination with the SSMC/Directorate of the concerned location and nominate and publish the names of the trainees to the SSMC / SMC / DMD/ DMN, (or official identified, entrusted and published by him/her), who shall act as single point of contact (SPOC - Training) and Co-ordinator for all communications, co-ordination and



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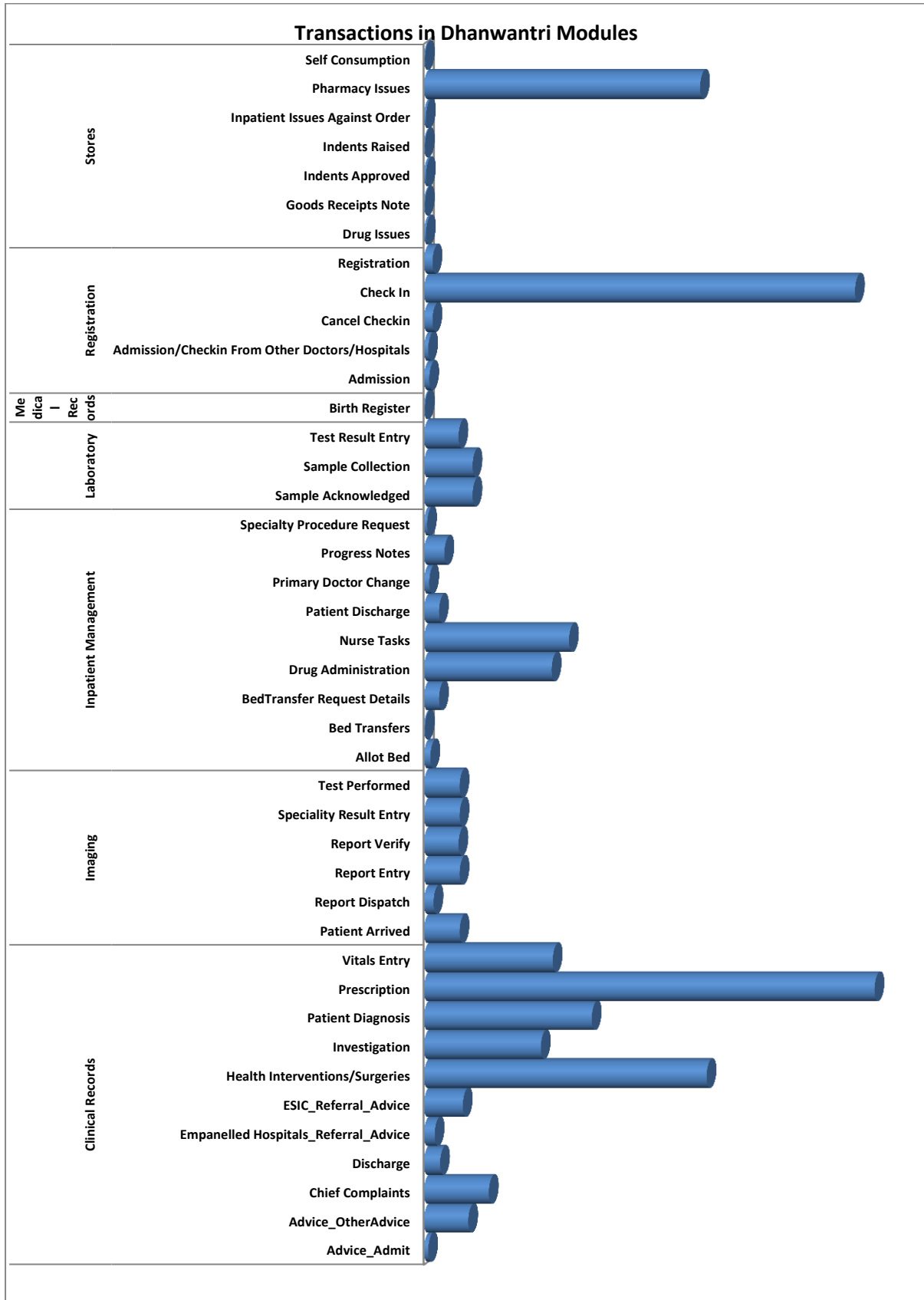
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organisation regarding these training and shall ensure availability of training hall in co-ordination with the RD/SMC/Directorate or other officials as deemed fit at the identified training venue. The SSMC/SMC/DMD/DMN or official identified, shall intimate the final and confirmed details to the Wipro Training Co-ordinator as mentioned below.

- c) The number of the trainee for each location shall be as per the provisions and infrastructure available in the training hall including sitting arrangement, Intranet for Dhanwantri, Digital Projectors, etc. at RO/SSMC /MS/Directorate/AMO offices/Hospitals, etc., and the final number of such trainees shall be decided by SSMC/SMC. The decision of SSMC/SMC/DMD/DMN or his representative in regard to the stated Training, shall be final and binding. All the location Heads / SNOs /OSDs are requested to co-ordinate with the SSMC/SMC/DMD/DMN in this matter.
- d) **The SSMC/SMC/DMD/DMN may kindly ensure that during the training, atleast one officer/official including the State Nodal Officer / OSD or Nodal Officer from the Directorate/Hospital, DD (IT), or any other suitable person, is present as Training Moderator and organizer during the entire period of the training for smooth conduction of the same.**
- e) **There are no separate demarcation / training for users of ESIC and ESIS run hospitals or dispensaries or diagnostic centres.**
- f) As intimated by the competent authority in various review meetings from time to time, for the training of the trainees of scheme hospitals/dispensaries, the SMC/SSMC/DMD/DMN shall arrange necessary logistics for the training. For the training arranged in ESIC Hospitals/Model Hospitals, the MS shall arrange for necessary logistics for the training. The DM(D) shall arrange necessary logistics for all Delhi Hospitals and Dispensaries. If necessary and for convenience DM(N) may also be part of this group.
- g) In exceptional situations, any deviation or change in the schedule of training or date or venue other than as per the plan, if any, may be planned in advance in consultation with the trainers and details of changed date etc. may be intimated to the SSMC/SMC/DMD/DMN over phone and/or mail for approval, and a copy of approval may be mailed to the Wipro Trainer for information and action.
- h) The detailed final plan (whether unchanged or changed after approval) to be forwarded to the Wipro Training Co-ordinator at manish.singh14@wipro.com or to the person/email id identified by him.
- i) The names of the persons nominated for the training may be published to the trainees, their controlling officials, trainers(Wipro) as well as to the SSMC/SMC/DMD/DMN well in advance.
- j) If a nominated person fails to attend the training without valid reason, necessary administrative procedures may be initiated by the controlling authority. Every trainee shall be required to implement Dhanwantri at his/her working location. **Cancellation of any training is viewed seriously and should be avoided at any cost.**
- k) **Users may be advised to share Feedback and suggestions of any issue / change / improvement in the module and updation of master data of the Dhanwantri Software with the trainers during the training so that they can share it to the undersigned after study for further analysis. It must be made clear that the Dhanwantri Software is one software catering to the need of about all the 150 hospitals and 1300 dispensaries in the country. That is why unambiguous suggestions common to all locations are taken as priority. Suggestions beyond the purview and scope of the contract are dropped. Suggestions related to Master Data are user dependent and shall wait for user input. Some suggestions may be feasible but because of monetary or other implications may take longer time for implementation as these may undergo multi-level approval both at Wipro and ESI.**
- l) **Issues pertaining to other than 'Dhanwantri' such as 'Milap' (Network and speed related), 'Pashan' (Hardware and UPS related), 'Pehchan' (Demographic details of IP Pehchan related), and 'Pragati' – ERP (eligibility criteria of IP/Insurance/Benefit/HRMS/MM, etc. related) may be addressed through the respective ESIC SPOC / officials / ITHelpdesk.**
- m) **An incentive scheme for best performing Official / Institution is in the proposal stage. If approved, Hqrs office shall be looking into results and performances. Below is some indicative picture of how locations are performing, even though the indicator captured here may not be the criteria for performance monitoring in the future.**
- n) Please also see the trail mail from Wipro (also attached) about the training Calendar / Schedule.

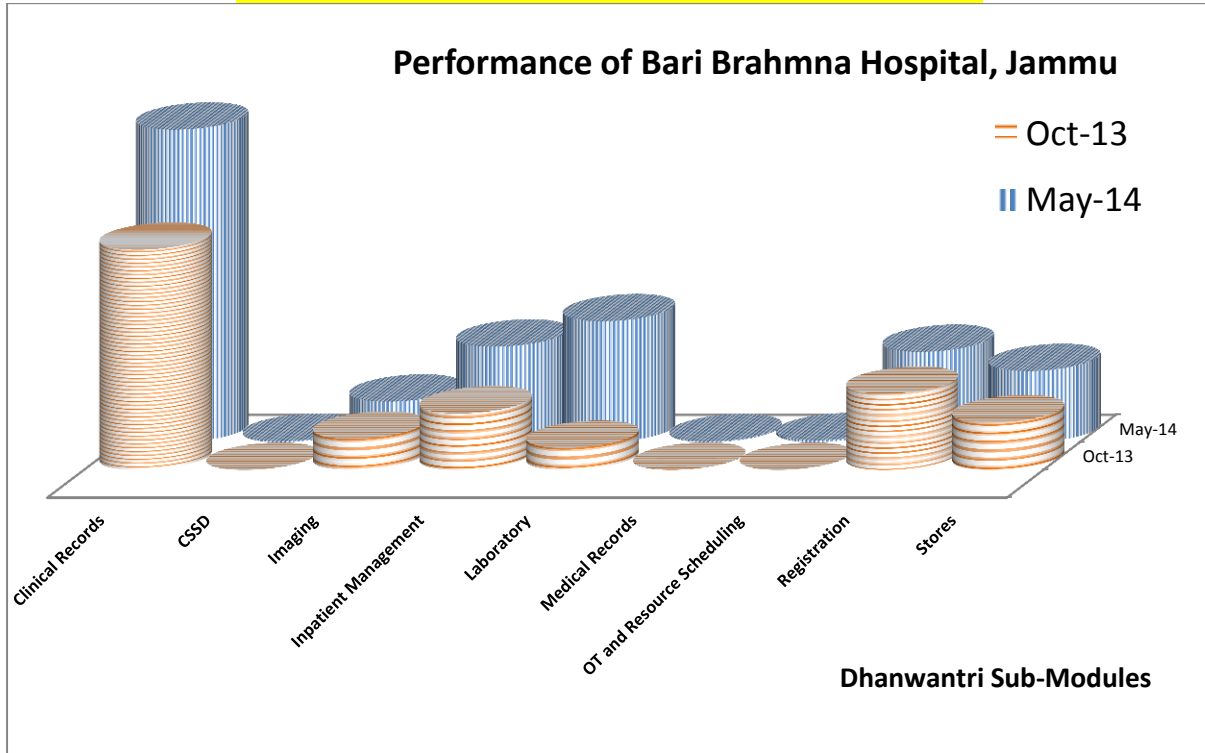


SOME ESIC/ESIS HOSPITALS WHERE FOLLOWING VARIOUS SUB-MODULES ARE BEING USED





AN EXAMPLE OF PERFORMANCE OF BARI BRAHMA HOSPITAL



RANKING OF ESIC/ESIS HOSPITALS AND DISPENSARIES AS PER MODULE & SITE ADOPTION

ESIS Dispensaries

	OPD Registration	Clinical Records	Stores	Laboratory	Imaging	RANK based on Module adoption	Rank Based on Site adoption
Andhra Pradesh	↑	↑				16	15
Assam	↑	↑				18	13
Bihar						21	0
Chhattisgarh	↑	↑	↑			10	5
Goa	↑	↑	↑	↑	↑	2	1
Gujarat	↑	↑	↑	↑	↑	1	2
Haryana	↑	↑				17	7
Himachal Pradesh	↑	↑	↑			11	4
Jammu & Kashmir	↑	↑	↑			12	8
Jharkhand	↑					20	15
Karnataka	↑	↑	↑	↑	↑	3	4
Kerala	↑	↑	↑	↑		7	9
Madhya Pradesh	↑	↑				16	13
Maharashtra	↑	↑				19	16
Meghalaya	↑	↑	↑			8	4
Orissa	↑	↑		↑		13	11
Pondicherry	↑	↑	↑			9	6



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Punjab & Chandigarh	↑	↑	↑	↑	↑	5	10
Rajasthan	↑	↑	↑			14	14
Sikkim							0
Tamil Nadu	↑	↑	↑	↑	↑	4	12
Tripura							0
Uttar Pradesh	↑	↑	↑			15	13
Uttarakhand							0
West Bengal	↑	↑	↑			6	3

ESIS Hospitals

	OPD Registration	Clinical Records	Stores	Lab	Imaging	Inpatient Management	OT and Resource Scheduling	RANK based on Module adoption	Rank Based on Sites adoption
Andhra Pradesh	↑	↑						13	11
Goa	↑	↑	↑	↑				3	2
Gujarat	↑	↑	↑	↑	↑	↑	↑	1	1
Haryana	↑	↑				↑		8	3
Jharkhand	↑	↑				↑		12	4
Karnataka	↑	↑				↑		7	11
Kerala	↑	↑			↑	↑		5	7
Madhya Pradesh	↑	↑						10	11
Maharashtra	↑	↑				↑		9	11
Orissa	↑	↑	↑					11	12
Pondicherry	↑							15	5
Punjab & Chandigarh	↑	↑				↑		6	8
Rajasthan	↑					↑		14	11
Tamil Nadu	↑	↑		↑		↑		4	10
Uttar Pradesh	↑	↑				↑		7	9
West Bengal	↑	↑	↑	↑	↑	↑	↑	2	6

ESIC Dispensaries

	OPD Registration	Clinical Records	Stores	Laboratory	Imaging	RANK based on Module adoption	Rank Based on Sites adoption
Delhi	↑	↑	↑	↑	↑	1	1
Jammu & Kashmir							
Punjab	↑	↑	↑			3	3
Uttar Pradesh	↑	↑	↑			2	2
West Bengal	↑	↑				4	4



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ESIC HOSPITALS

	OPD Registrati on	Clinical Records	Stores	Laboratory	Imaging	Inpatient Management	OT and Resource Scheduling	CSSD	RANK based on Module adoption	Rank Based on Sites adoption
Andhra Pradesh	↑	↑		↑	↑	↑			11	
Assam	↑	↑	↑			↑			13	
Bihar	↑	↑	↑						16	
Delhi	↑	↑	↑	↑		↑		↑	10	
Gujarat	↑	↑	↑	↑	↑	↑			5	
Haryana	↑	↑	↑			↑			12	
Himachal Pradesh	↑	↑	↑	↑	↑	↑			7	3
Jammu & Kashmir	↑	↑	↑	↑	↑	↑	↑	↑	1	1
Jharkhand	↑	↑	↑						17	
Karnataka	↑		↑						18	
Kerala	↑	↑	↑	↑	↑	↑	↑		2	2
Madhya Pradesh	↑	↑	↑	↑	↑	↑	↑		6	
Maharashtra	↑	↑			↑	↑			15	
Orissa	↑	↑	↑	↑	↑	↑			9	
Punjab & Chandigarh	↑	↑	↑	↑	↑	↑		↑	3	
Rajasthan	↑	↑	↑			↑			14	
Tamil Nadu	↑	↑	↑	↑	↑	↑			4	
Uttar Pradesh	↑	↑	↑	↑	↑	↑			8	
West Bengal	↑	↑	↑			↑			16	

(Dr. Abhimanyu Panda)
DMC (Dhanwantri)



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Dhanwantri Refresher Training Plan - Quarter – July – August - September - 2014

Sl. No.	Zone	Resource #	State	Region	Dhanwantri		
					Training Location	Proposed Start Date	Proposed End Date
1	North	Amit	Delhi	Basaidarapur	RO Rajender Place	14-Jul-14	18-Jul-14
2				Rohini	RO Rajender Place	21-Jul-14	25-Jul-14
3		Supratik	Himachal Pradesh	Parwanoo	ESIC R.O Baddi	8-Sep-14	12-Sep-14
4		Supratik	Jammu & Kashmir	Jammu	ESIC Hospital BariBrahma	4-Aug-14	8-Aug-14
5		Amit	Punjab & Chandigarh	Chandigarh	RO Chandigarh	4-Aug-14	8-Aug-14
6				Jalandar	Jalandar ESI Hospital	11-Aug-14	16-Aug-14
7		Supratik	Haryana	Faridabad	RO Faridabad	19-Aug-14	22-Aug-14
8		Supratik	U.P.	Kanpur	ESIC Hospital Agra	1-Sep-14	5-Sep-14
9				Bareilly	ESI Hospital complex,Modinagar	15-Sep-14	19-Sep-14
10		Aditya	Uttarakhand	Uttarakhand	RO/SD Dehradun	4-Aug-14	6-Aug-14
11	East	Pradip/Suvam	West Bengal	Kolkata	RO Kolkata	28-Jul-14	1-Aug-14
12				Kolkata	RO Kolkata	4-Aug-14	8-Aug-14
13		Pradip	Odisha	Bhubhaneshwar	RO, Directorate of ESI Scheme Office	22-Sep-14	26-Sep-14
14		Suvam	Bihar	Patna	Regional Office, Patna	14-Jul-14	18-Jul-14
15		Suvam	Meghalaya/Nagal and/Tripura	Shillong	AMO Office, Shillong	4-Sep-14	6-Sep-14
16		Suvam	Assam	Guwahati	RO- Guwahati	8-Sep-14	12-Sep-14
17	West	Dunger	Gujarat	Ahmedabad	ESIC RO Ahmd	15-Sep-14	19-Sep-14
18				Ahmedabad	ESIC SD Ahmd	22-Sep-14	26-Sep-14
19		Dunger	Rajasthan	Jaipur	ESIC Hospital Jaipur	28-Jul-14	1-Aug-14
20		Dunger	Maharashtra	Mumbai	ESIC SRO Marol	18-Aug-14	22-Aug-14
21				Mumbai	ESIC SRO Marol	25-Aug-14	29-Aug-14
22		Aditi	Goa	Panajim	RO Panjim	1-Sep-14	5-Sep-14
23		Pradip	M.P.	Indore	RO Indore	8-Sep-14	12-Sep-14
24				Indore	RO Indore	15-Sep-14	19-Sep-14
25		Pradip	Chhattisgarh	Raipur	RO Raipur	25-Aug-14	27-Aug-14
26		Pradip	Jharkhand	Ranchi	RO Ranchi	18-Aug-14	22-Aug-14
27	Aditi	Puducherry	Puducherry	RO, Puducherry	18-Aug-14	22-Aug-14	
28	South	Bhupender	Kerala	Thrissur	RO Thrissur	18-Aug-14	22-Aug-14
29				Thrissur	RO Thrissur	25-Aug-14	29-Aug-14
30		Manish/Bhupender	A.P.	Hyderabad	RO, Hyderabad	21-Jul-14	25-Jul-14
31				Hyderabad	RO, Hyderabad	28-Jul-14	1-Aug-14
32		Nishanth	Tamil Nadu	Trichy	ESI Hospital Trichy	28-Jul-14	1-Aug-14
33				Madurai	ESI Hospital, Tirunvelli	4-Aug-14	8-Aug-14
34				Chennai	RO/SD, Chennai	11-Aug-14	16-Aug-14
35		Manish	Karnataka	Bangalore	ESIC Hospital Peenya	15-Sep-14	19-Sep-14
36	Bangalore			RO Bangalore/SD Bangalore	22-Sep-14	26-Sep-14	