

We Stood by our Commitments made to the Stakeholders during Diamond Jubilee Year 2011-12

COMMITMENTS	ACHIEVEMENT	
MEDICAL DIVISION		
• Wellness Mobile Vans to be started in all ESIC Hospitals	Target : 31, Operational :	100%
• Setting up of AYUSH Units (ISM) in all ESIC Hospitals	Target : 31, Achieved : 31	100%
• Organizing of one Health Camp in each monthly by each ESIC Hospital	Target : 341, Held : 1031	302%
• Opening of 05 ESIC Greenfield Hospitals	Target : 05, Achieved : 05	100%
• Upgradation/ Modernization of 05 ESIC Hospital	Target : 05, Achieved : 04	80%
• Facilitation/ Counselling Centre in each ESIC Hospital	Target : 31, Achieved : 31	100%
• Establishment of Diamond Jubilee Model Dispensaries with	Finalised : 13 State Govt. Approval Awaited : 04 Under Construction : 02	
INSURANCE DIVISION		
• Enrolment/ Coverage Drive for more members under ESI Scheme	New Unit : 34699/ New Employees : 9.76 lakh	
• Benefit payment through ECS for PDB Cases	Total Cases : 73.52 lakh Cases Paid through ECS : 72.55 lakh	99%
• Benefit payment through ECS for DB Cases	Total Cases : 18.20 lakh Cases Paid through ECS : 17.99 lakh	99%
• No public grievance cases remain pending for disposal beyond 15 days	Cases : 511, Settled : 473	93%
• One Facilitation Conclave (Suvidha Samagam) for Employees to be once in a month by each Branch Office	Scheduled : 6809, Held : 7084	104%
• To make 25 Branch Offices all over India-with safe drinking water and all the amenities	Achieved : 71	284%
• PDB/ DB cases to be settled within one month	No. of Cases : 1389, settled : 1129	81%
• All appeal cases from Employers to be disposed within 60 days	No. of Cases : 519, Settled : 431	83%
• Settlement and Payments of Medical Board Cases within three days	No. of Cases : 1205 Settled : 1129	94%
• Facilitation Centre in ESIC Hqrs./Regional Offices/SROs/DOs/ Branch Offices	Target : 677, Achieved : 594	88%
FINANCE DIVISION		
• Payment to all clients withing 10 days through ECS (to regular clients)	No. of Bills : 1.52 lakh Settled : 1.35 lakh	89%
• Computerization of monthly and Annual Accounts	No. of Accounting Units : 91 Achieved : 88	97%
• Organizing of 100 Training Programmes on Etiquettes/ People Handling/ Courtsey	Target : 100, Achieved : 309	309%
• Pehchan Card will be given to the Insured Person within 07 days after data capturing	No. of Cards Issued : 15.66 lakh	
• Real time online Registration for Employers and Insured Persons	Employers : 19422/ IPs : 34.03 lakh	