

Application form

(For empanelment of super speciality Hospitals/ Diagnostic Centers)

To,

The Medical Superintendent

ESIC Model Hospital,

Nanda Nagar, Indore (M.P.) 452011

Subject: Expression of Interest (EOI) for Empanelment for super speciality treatment and/or diagnostic services to ESI beneficiaries.

Sir,

In reference to your advertisement in the news paper/website dated...., I/We wish to offer super speciality treatment and/or diagnostic services to ESI beneficiaries on cashless basis.

I/we Pledge to abide by the terms and conditions of the tender document and I/We also certify that the above information as submitted by me/us in Annexures I,II,III and IV is correct and I/We fully understand the consequences of default, if any.

(Name and signature of the Proprietor)

Place:

Date:

Enclosures: duly filled Annexures I,II,III ,IV and Demand Draft.


Employees' State Insurance Corporation
Model Hospital and Occupational Disease Centre
Nanda Nagar, Indore - 452011

Tele - 0731-2559080 Fax-0731-2559080

E-Mail: ms-indore@esic.nic.in / www.esic.nic.in

विद्यया से मुक्ति

No. 18-D/25/14/02/09/M.H. Indore Vol - V

Date: 22/06/2013

Terms And Condition

(Please read all terms and conditions carefully before filling the application form and annexures thereto)

1.General Terms and Conditions

- a) The Hospitals/ Diagnostic Center which have already been empanelled with this office for super speciality treatment/investigation should also give their expression of interest for continuation of services afresh on prescribed form along with cost of form and necessary enclosures otherwise their contract would be treated as terminated on respective due dates.
- b) The cost of the application form and tender document is Rs 200/- (Two Hundred only) **Non Refundable** which is payable in the form of a Demand Draft drawn on any nationalized/Scheduled bank in favour of ESIC fund Account No-1 Payable at SBI Indore.
Duly completed tender forms may either be dropped in person in tender box kept at the SST Cell or be sent by Registered/Speed post. **The sealed envelope should be super scribed "Tender for empanelment of Hospitals & Diagnostic Centers for Super speciality treatment and investigations"**.
Documents received after the scheduled date and time (either by hand or by post) or open tender or tenders received through e-mail/fax or without the prescribed fee shall summarily be rejected.
- c) Rates of package and procedure should be as per Revised CGHS (Bhopal)/AIIMS/Delhi/ESIC rates. CGHS (DELHI) rates will be applicable where CGHS Bhopal package rates are not available.
- d) Tenderer is at liberty to apply for any number of super specialty treatment/super specialty Investigations.
- e) Successful tenderer (who intends to apply for Super-specialty Treatment/Investigations) shall have to furnish a **security deposit** of Rs. One lakh in the form of account payee demand draft or bank guarantee from any of the nationalized bank having validity of 12 plus 2 months (60 days extra from the expiry of contract) and the same will be refunded without any interest after termination/completion of the contract.

- f) Application form and (**Annexure I, II, III & IV**) should be duly filled and signed by the proprietor, or duly authorized person.
- g) The applications, if received, from the Hospitals/diagnostic Centers which have been de-empanelled by ESIC/CGHS/or any other Govt. Institution, will not be taken into consideration for three years from the date of de-empanelment.
- h) An Agreement on stamp paper of Rs. 100/- shall be signed with Hospitals/Diagnostic Centers that are approved for empanelment after finalizing verification/physical verification of records/Institution and incidental charges related to agreement shall be borne by the Empanelled centre. Contract will be effective from the date of the contract.

Only those applications will be considered for Award of contract that fulfill all the technical conditions and also have satisfactory report of inspection committee. Technical Bid must be accompanied with all prescribed mandatory documents duly verified & signed, failing which the bid will not be entertained.

2. **Minimum Requirement For Empanelled Of Hospital/Diagnostic Centre For Super-Specialty Treatment/Investigations**

(A)The hospitals must satisfy the following conditions:-

- a) Hospitals with 150 or more beds with treatment facilities in at least three of the following Super Specialties in addition to Cardiology & Cardiothoracic surgery and Specialized Orthopedic treatment facilities including Joint Replacement surgery:
 - Nephrology & Urology including Renal Transplantation
 - Endocrinology & endocrine Surgery
 - Neurosurgery & Neurology
 - Gastro-enterology & GI Surgery including Liver Transplantation
 - Oncology - (Surgery, Chemotherapy and Radiotherapy)
 - Paediatric Surgery
 - Well equipped Burn Unit.
 - Super Specialty Eye care services.
- b) Reputed Cancer hospital having all treatment facility for cancer including radiotherapy (approved by BARC/AERB).
- c) Private hospitals already on the panel of CGHS (super specialty treatment/investigation) may also be empanelled subject to fulfilling relevant eligibility criteria.
- d) Intensive Care Unit with minimum ten beds.
- e) 24 hours emergency services managed by technically qualified staff.
- f) Provision of dietary services.
- g) Blood Bank services.

(B)The Diagnostic Centers must satisfy the following conditions:-

- a) For Diagnostic Centers should have Super Specialty Investigation facilities i.e. CT scan, MRI, PET Scan, Echocardiography, Scanning of bones and other body parts, Bio Chemical and Immunological investigations etc. required for super specialty treatment in addition to routine investigation facilities.

Note: Super specialty hospital may have in-house investigation facilities for providing super specialty treatment.

3. Conditions Related to Packages and Rates

I(a) Package rate shall mean and include lump sum cost of in-patient treatment/day care/diagnostic procedure for which a ESI beneficiary/ESI staff (serving and retired) has been permitted by the competent authority or for treatment under emergency from the time of admission to the time of discharge including (but not limited to):

(1)Registration charges (2). Admission charges (3.) Accommodation charges including patients' diet (4). Operation Charges (5).Injection Charges (6).Dressing Charges (7).Doctor/consultant visit charges (8).ICU/ICCU charges (9).Monitoring Charges (10).Transfusion charges (11).Anesthesia charges (12).Operation Theatre charges (13).Procedural charges/Surgeon's fee (14).Cost of surgical disposable and all sundries used during hospitalization (15).Cost of medicines (16).All other related routine and essential investigations (17).Physiotherapy (18).Nursing care and charges for its services and all other incidental charges related thereto.

I(b)The Bidding Hospital/Diagnostic Center shall provide certain discounts on drugs/treatment/procedures/devices. These are:-

- (i). 15% discount on hospital rates if there is no package procedure under CGHS/AIIMS/Govt Hospital Rates.
- (ii). For devices/stents etc. not described in CGHS rates/terms & conditions, 15% discount on Maximum Retail Price (MRP).
- (iii). In case of drugs, not available in the CGHS package/Procedure, 10% discount on the MRP.
- (iv). In case of emergency, if the ESI patient is admitted for the speciality/ super-speciality procedure/investigation for which the hospital/ diagnostic centre is not empanelled to, the hospital/ diagnostic centre shall levy CGHS/AIIMS approved rates for the procedure/investigation. If no such rates are available, then there shall be a discount of 15% on normal scheduled rates of the hospital with prior permission of M.S. Office Indore.
- (v). The empanelled hospital shall not refuse to treat any ESI patient in case of emergency in any specialty/super specialty which is available in hospital despite it is empanelled or not for the same. However, intimation for approval has to be given to the office of M.S. as soon as practicable/preferably next working day in case of holiday. In case of genuine delay, reason should be given and approval should be taken from M.S. office.
- (vi). Cost of implants/stents/grafts is reimbursable in addition to package rates as per CGHS/AIIMS ceiling rates for the same.
- (vii). Hospital/diagnostic centers empanelled under Medical Superintendent, ESIC, Indore shall not charge more than package rate. The services provided to ESIC beneficiaries shall be cashless.
- (viii). Expenses on toiletries, cosmetics, telephone bills etc. are not reimbursable and are not included in package rates.
- (IX) If rates quoted by bidder higher than CGHS rates, Payment will be made restricted to only CGHS rates applicable.

II. Envisaged duration of Package rates for indoor treatment is as follows:-

- a) Up to 12 Days: for Specialized (Super specialty) treatment up to 7 Days: for the other Major Surgeries
- b) Up to 3 Days: for Laparoscopic Surgeries/normal Deliveries
- c) 1 Day: for day care/Minor OPD surgeries.

III. Increased duration of indoor treatment due to infection or the consequences of surgical procedure if not justified or due to any improper procedure will not be reimbursed.

IV. However, Extended stay more than period covered in the package rate may be permitted in exceptional cases provided the same is supported by relevant documents and medical records and certified as such by hospital. The additional reimbursement shall be limited to accommodation charges as per entitlement, investigation charges at approved rates, and doctors' visits charges (two visits /day) and cost of medicine for additional stay. The approval from M.S. Office, Indore is required in the matter and the same shall be attached with the bill so sent for payment.

V. The package rates given in CGHS rate list are for Semi-private Wards. If the beneficiary is entitled for general ward, there will be a decrease of 10% in the rates. For private ward entitlement, there will be an increase of 15 %. However the rates shall be same for investigations irrespective of entitlement, whether the patient is admitted or not and the test, per se, does not require admission.

VI. A hospital/diagnostic center empanelled under Medical Superintendent, ESIC, Indore whose rates for treatment procedure/test are lower than the CGHS prescribed rates shall charge as per the rates charged by them from Non - ESIC Beneficiaries and will furnish a certificate that rate charged are not more than from Non - ESIC Beneficiaries. **Duly Certified rate list of the procedures/services being provided by hospital/empanelled centre is to be submitted along with tender document.**

VII. The maximum room rent for different categories would be as per CGHS rates/terms & conditions prevailing for Bhopal as revised from time to time by CGHS.

(a) Room rent is applicable only for treatment procedures for which there is no CGHS prescribed package rate. Room rent will include charges for occupation of Bed, diet for the patient, charges for water and electricity supply, linen charges, nursing and routine up keeping. Room rent for different categories would be as per CGHS terms & conditions.

(b) During the treatment in ICCU/ICU, no separate room rent will be admissible.

(c) Private ward is defined as a hospital room where single patient is accommodated and which has an attached toilet (lavatory and bath).

The room shall have furnishings like wardrobe, dressing table, bedside table, sofa set etc. as well as a bed for attendant. The room has to be air conditioned.

(d) Semi private ward is a hospital room where 2 or 3 patients are accommodated which has attached toilet facilities and necessary furnishings.

(e) General ward is defined as Hall that accommodates 4 to 10 patients.

(f) Normally treatment in higher category of accommodation than the entitled category is not permissible, however in case of an emergency when entitled category accommodation is not available; admission in immediate higher category is to be allowed till entitled accommodation is available. Even in this case the empanelled centre has to charge as per entitlement of the patient.

(g) If rates quoted by bidder higher then CGHS rates, Payment will be made restricted to only CGHS rates applicable.

VIII. The hospital/diagnostic centre shall provide treatment/investigation on cashless basis to the Insured person and dependent family members/ESIC staff (serving and retired).

IX. If one or more minor procedures form part of a major treatment procedure then package charges would be permissible for major procedure and only 50% of charges for minor procedures.

X. Any legal liability arising out of such services shall be the sole responsibility of the empanelled Hospital/Centre and shall be dealt with by the concerned empanelled hospital/diagnostic centre. However, Services will be provided by the hospital/diagnostic centre as per the terms of contract.

XII. Empanelled Centres will investigate/treat the ESI beneficiary patient only for the condition for which they are referred with permission, and in the specialty/surperspecialty and/or purpose for which they are approved by ESIC. However, In case of unforeseen emergencies during admission necessary life saving measures may be taken and concerned authorities may be informed accordingly with justification for approval as soon as it is practicable to do so.

XII. During the in-patient treatment of ESI beneficiary, the tie-up hospitals/empanelled centre will not ask the attendant to provide separately the medicine/sundries/equipment or accessories from outside and will provide the treatment within the package rates, fixed by the CGHS which includes the cost of all the items.

XV. In case of any natural disaster/epidemic, the hospital/diagnostic centre shall have to fully cooperate with the ESIC and will convey/reveal all the required information, apart from providing treatment/investigation facility.

XIV. The empanelled centre will have to report on daily basis the details of admitted patients for indoor treatment to Medical Superintendent, Indore on e-mail address ms-indore@esic.nic.in & ms-indore@esic.in as per the prescribed format, failing which hospital may be considered for de-empanelment.

4. **Special Terms and Conditions for Diagnostic Centers.**

- a) The tenderer and his representative should always be available / approachable over phone for this purpose a Nodal Officer shall be nominated from hospital/diagnostic centers to interact with ESIC beneficiaries. His mobile number/e-mail ID/fax should be made available to ESIC.
- b) In emergencies, the centre should be prepared to inform Reports over the telephone/e-mail/Fax.
- c) The centre must be standard one (and if NABL accreditation submit such proof), with standard equipment, re-agents etc, qualified and trained manpower.
- d) Bills should be sent monthly in triplicate, and should be accompanied by a copy of each of referral Form/slip and related documents. The lab shall deliver reports in duplicate to the hospital in person.
- e) Committee members shall visit the lab at any time either before entering in to the contract, or at any time during the period of contract. The tenderer shall be prepared to explain / demonstrate to the queries of the members.
- f) In future, if the requirement of digital bills is made mandatory, the hospital/diagnostic centers shall comply with the same.
- g) The Diagnostic Centers should have Super Specialty Investigation facilities i.e. CT scan, MRI, PET Scan Echocardiography, Scanning of bones and other body parts, Bio Chemical and Immunological investigations etc. required for super specialty treatment. The super specialty hospital can have in house investigation facilities for providing super specialty treatment.

5. Payment Schedule

The empanelled Super speciality hospital will send bills along with necessary supportive documents to the office of Medical Superintendent, Indore as soon as bills are generated after discharge of patient for further necessary action. The details of documents to be submitted are as follows:-

- a) Discharge slip duly verified by treating doctor incorporating brief history of the case, diagnosis, details of procedure done/treatment given/advised along with the duration. Reports of investigations duly verified,
- b) Original receipts of medicines/implants duly verified,
- c) Stickers of implants duly verified,
- d) Wrappers of costly medicine/implants duly verified, e) Referral Slip/Form (Original)
- f) ESI Benefit entitlement certificate etc.
- g) Essential Certificate.

The above documents related to treatment/investigation duly verified by the treating/investigating Doctor shall be submitted by the hospital/diagnostic center along with the bill in duplicate in prescribed pro forma. The CD of procedure /MRI/CT Scan /Xray film etc. is required with each and every bills if it is done. The bills must be submitted to this office within

15 days of discharge/investigation to this office for payment.

However, the diagnostic centers shall send the bills on monthly basis along with the above mentioned documents whichever is applicable.

The bills received after the above mentioned period shall not be entertained.

6. Duties And Responsibilities Of Empanelled Hospitals/Diagnostic Centres

It shall be the duty and responsibility of the hospital/investigation centre at all times, to obtain, maintain and sustain the valid registration and high quality& standards of its services and healthcare and to have all statutory/mandatory licenses, permits or approvals of the concerned authorities as per the existing laws.

Display board regarding cashless facility for ESI beneficiary will be required. The list of necessary documents required for treatment/investigations at the Empanelled Hospital/ Diagnostic Centre must be displayed on the board. A help desk shall be there for facilitation of ESI beneficiaries. The Name and Contact Number of ESI Nodal Officer(s) should also be displayed on the notice board both in English and Hindi.

7. Duration of the contract

The contract shall remain in force one year and may be extended for subsequent period at the sole discretion of the Medical Superintendent subject to fulfillment of all terms and conditions of this contract and with mutual consent. An agreement will be signed on Stamp paper of appropriate value before starting of services/extension of Contract. Cost of stamp paper and incidental charges related to contract shall be borne by the empanelled centre. Contract will be effective with effect from the date of the contract.

8. Hospital/Diagnostic Centre's obligations during the Contract Period

The Hospital/diagnostic centre is responsible for and obliged to carry on all duties in accordance with the Contract, using state-of-the-art equipments/methods and economic principles and exercising all means available to achieve the performance specified in the Contract. The Hospital is obliged to act within its own authority and abide by the directives issued by the ESIC from time to time. The hospital is responsible for managing the activities of its personnel and will hold itself responsible for their misdemeanors, negligence, misconduct or deficiency in services, if any.

9. Liquidated Damages

Empanelled centre shall provide the services as specified by the ESIC under terms & conditions of this contract. In case of violation of the provisions of the contract by the empanelled centre, payment of the incoming/pending bills may be withheld and Security Deposit may be forfeited. **For over billing and unnecessary procedures, the extra amount so charged will be deducted from the pending/further bills of the Hospital/diagnostic centre. ESIC shall have exclusive right to terminate the contract at any time.**

10. Termination for Default

- a) Medical Superintendent, Indore may, without prejudice to any other remedy and for breach of Contract in whole or part may terminate the contract:-
 - i. If the Hospital/diagnostic centre fails to provide any or all of the services for which it has been empanelled within the period(s) specified in the contract, or within any extended period thereof if any, granted by ESIC.
 - ii. If the Hospital fails to perform any other obligation(s) under the Contract.
 - iii. If the Hospital, in the judgment of the ESIC, is engaged in corrupt or fraudulent practices in competing for or in executing the Contract.
 - iv. If the hospital fails to follow instructions, guidelines, submits bills in its own way and with repeated deficiencies, the Institution shall be liable for de-empanelment
- b) If the Hospital is found to be involved in or associated with any unethical, illegal or unlawful activity, the contract will be summarily suspended by ESIC without any notice and thereafter ESIC may terminate the Contract, after giving a show cause notice and considering its reply, if any, received within 10 days of the receipt of show cause notice. Terms and conditions can be modified on sole discretion of the ESIC only.
- c) The Tie-up hospital/diagnostic centre will not terminate the contract without giving notice of three months, on the failure of which, security deposit shall be forfeited.

11. Risk and Cost

In case of failure by the empanelled hospital/diagnostic centre to perform its duties under this contract, M.S., Indore has right to get the performance of duties done from any other hospital or diagnostic centre at the sole risk and cost of the empanelled Hospital/diagnostic centre.

12. Penalty

- a) Patient can't be denied treatment on the pretext of non-availability of beds/Specialists, failing which if the ESI patient takes treatment at some other hospital ,a penalty of rupees Five thousands (Rs 5000/-) will be imposed on empanelled hospital and the same may be recovered from incoming /pending bills/security money.
- b) In case of premature termination of contract by the empanelled centre, it will have to deposit Rs Two Lakh with Medical Superintendent, ESIC, Indore as damages. An affidavit of appropriate value for the same is required to be given at the time of contract. If Hospital fails to deposit money, the same will be recovered & appropriated from security deposit or incoming/pending bills.

13. Indemnity

The Empanelled Hospital/diagnostic centre shall at all times, indemnify and keep indemnified ESIC against all actions, suits, claims and demands brought or made against in respect of anything done or purported to be done by the Hospital/centre in execution of or in connection with the services under this contract and against any loss or damage to ESIC in consequence to any action or suit being brought against the ESIC along with the Hospital/centre or otherwise, as a party for anything done or purported to be done in the course of the execution of this Contract. The Hospital/diagnostic center will at all times abide by the job safety measures and other statutory requirements prevalent in India and will keep free and indemnify the ESIC from all demands or responsibilities arising from accidents or loss of life resulting from negligence or unreasonable conduct on the part of empanelled hospital/diagnostic centre. The Hospital/diagnostic center will solely pay all the indemnities arising from such incidents without any extra cost to ESIC and will not hold the ESIC responsible or obligated. ESIC may at its discretion and always entirely at the cost of the tie up Hospital/diagnostic center defend such suit, either jointly with the tie up Hospital or unilaterally in case the latter chooses not to defend the case.

14. Arbitration

If any dispute or difference of any kind what so ever (the decision thereof not being otherwise provided for) shall arise between the ESIC and the Empanelled Hospital/Diagnostic Center upon or relation to or in connection with or arising out of the Contract, shall be referred for arbitration by the Medical Superintendent, ESIC, Indore. The Arbitrator will be appointed by Medical Superintendent, Indore. The decision of the Arbitrator will be final and binding. The provision of Arbitration and Conciliation Act, 1996 shall apply to the arbitration proceedings. The venue of the arbitration proceedings shall be at the office of Medical Superintendent, Indore. Any legal dispute shall be settled in District Indore., jurisdiction only.

15. TDS and other Statutory Deductions

TDS and other Statutory Deductions will be done as per Income Tax Rules or other applicable statutory provisions prevalent from time to time.

16. Miscellaneous

- a) Nothing under this Contract shall be construed as establishing or creating between the Parties any relationship of Master and Servant or Principle and Agent between the ESIC and Empanelled Center. The Empanelled Hospital/Diagnostic Center shall not represent or hold itself out as an agent of the ESIC.
- b) The ESIC will not be responsible in any way for any negligence or misconduct on the part of the Empanelled Hospital/Diagnostic Center and its employees for any accident, injury or damage sustained or suffered by any ESIC beneficiary or any third party resulting from or by any operation conducted by or on behalf of the Hospital or in the course of doing its work or performing its duties under this Contract of otherwise.
- c) The Empanelled Hospital/Diagnostic Center shall notify ESIC of any material change in their status and their shareholdings or that of any Guarantor of the Empanelled Hospital/Center in particular where such change would have an impact in the performance of obligation under this Contract.

- d) This Contract can be modified or altered only on written Contract signed by both the parties with mutual consent.
- e) The ESIC shall have the right to terminate the Contract in case the empanelled hospital is wound up/dissolved. The termination of Contract shall not relieve the Empanelled Center or their heirs and legal representatives from their liability in respect of the services provided by the Empanelled Center during the period when the Contract was in force.
- f) Terms & conditions of the tender document may be modified at the discretion of the corporation. However, if such modification is made, the same shall be incorporated into the final agreement to be entered with the empanelled Hospital/diagnostic centre.

17. Notices

- a) Any notice given by one Party to other pursuant to this Contract shall be sent to other party in writing by Registered Post at the official addresses mentioned in the contract.
- b) A notice shall be effective when served or on the notice's effective date, whichever is later.
- c) Registered communication shall be deemed to have been served even if it is returned with the remarks like refused, left premises, locked etc.

Medical Superintendent, ESIC, Model Hospital, Indore, reserves the right to accept or reject any tender without assigning any reason thereof.

I/We _____ (name of proprietor) have carefully gone through and understood the contents of the tender document and I/We undertake to abide myself/ourselves by all the terms and conditions set forth.

Date:

Place:

(Name and signature of proprietor with Office seal/rubber stamp)

Expression of Interest/Offer Form**(To be submitted duly filled along with supporting documents along with the application form)****1. General Information for Hospital/Diagnostic Centre:**

- i. Name of the Hospital with complete address _____
- ii. Telephone and Fax Number(s) along with STD Code. _____
- iii. Mobile No(s). _____
- iv. Distance from ESIC Model Hospital in KMs _____
- v. Distance from Nearest Civil/ Govt. Hospital in KMs _____
- vi. Nearest Landmark: _____
- vii. Name, designation along with contact no's(landline and mobile) of authorized person:
(attach authority letter) _____
- viii. List of Available equipments i.e. name and year of manufacturing/installation: (separate sheet to be attached).
- ix. Demand Draft Number, date & Amount : _____
- x. Drawee bank branch: _____
- xi. ECS Transfer Details: Bank Account number of the Tenderer and name of bank and IFSC of Branch: _____
- xii. PAN/TAN number of firm/proprietor(Photocopy to be attached) _____

2. Information Regarding Hospitals

- i. Bed strength of the Hospital (As per super specialties applied for) _____
- ii. No of ICU Beds (As per Specialties Applied For): _____
- iii. List of Available specialties for which the hospital is interested for tie-up arrangement: (As per Annexure-III).
- iv. No of functioning Operation Theatres super specialty wise: _____
- v. List of Availability of full time super specialists along with their Degrees/certificates for which center is going to empanelled :(separate sheet to be attached) _____
- vi. Daily and monthly number of patients specialty wise (separate sheet to be attached) _____
- vii. List of Availability of part-time and on call specialist/super specialist along with their Degrees/certificates for which center is going to empanelled: (separate sheet be attached).
- viii. List of all doctors, paramedical and non-medical :- (separate list for doctor, paramedical and non medical be attached) along with period of stay and qualification.

- ix. Name of existing organizations/institutions empanelled with the Hospital (with details):
- x. Category of the hospital (As per CGHS) NABH, NON NABH, Super Specialty Hospital (attach proof) _____.

3. Information Regarding Diagnostic Centre:

- i. List of Super Specialty investigations for which diagnostic Centre is interested:
- ii. Category of the Diagnostic centre (As per CGHS) NABL, NON NABL,(attach proof)
- iii. List of Available equipments i.e. name and year of manufacturing/installation: (separate sheet be attached).
- iv. Total number of super specialty investigations done (Separate Sheet to be attached).
- v. Daily and monthly number of procedures specialty & super specialty wise (Separate sheet to be attached) _____
- vi. List of Available specialties for which the hospital is interested for tie-up arrangement: (As per Annexure-II)
- vii. List of Availability of full time super specialists along with their Degrees/certificates for which center is going to empanelled :(separate sheet to be attached) _____
- viii. List of Availability of part-time and on call specialist/super specialist along with their Degrees/certificates for which center is going to empanelled: (separate sheet be attached).
- ix. List of all doctors, paramedical and non medical :- (separate list for doctor, paramedical and non medical be attached) along with period of stay and qualification.
- x. Actual Rate list of hospital/empanelled centre for various packages/procedures not existing in CGHS/AIIMS rate list. (Separate sheet be attached).
- xi. Category of the Diagnostic centre (As per CGHS) NABL, Non- NABL,(attach proof)
- xii. Name of existing organizations/institutions empanelled with the Diagnostic centre(with details):

Date:

Place:

(Name and signature of proprietor with seal)

Note 1: Enclosures should be attached in the order as per the information given above.

Note 2: Technical evaluation of the Hospital/diagnostic centers shall be based on information provided by them on the above mentioned points and they shall mandatorily provide documentary proof for the same. No future correspondence shall be entertained in this regard. An Inspection committee will visit these centers for inspection which qualify in the technical bid.

Information about Super Speciality services being offered for Empanelment

(Tick the specialties in which empanelment are desired by Hospital/centre)

Name of the Hospital /Diagnostic Centre:

- | | |
|---|----------------|
| (a) Cardiology and cardiothoracic vascular surgery. | () |
| (b) Neurology | () |
| (c) Neurosurgery | () |
| (d) Oncology, Oncosurgery & Radiotherapy | () |
| (e) Nephrology & Dialysis | () |
| (f) Urology and Urosurgery | () |
| (g) Gastroenterology | () |
| (h) Gastrosurgery | () |
| (i) Paediatric Surgery | () |
| (j) Endocrinology and endocrine surgery | () |
| (k) Burns management/surgery | () |
| (l) Plastic Surgery | () |
| (m)Reconstructive Surgery(Joint replacement) | () |
| (n) Eye specialty/superspecialty treatment | () |
| (o) Other, if any | () |

Super Speciality Investigation:-

- | | |
|--|----------------|
| a) CT Scan | () |
| b) MRI | () |
| c) PET Scan | () |
| d) Echocardiography | () |
| e) Bone Scan & screening of other parts of body | () |
| f) Specialized Biochemical, Immunological investigations | () |
| g) Others, if any | () |

Secondary Care Treatment

- | | |
|---|---------|
| a) General Medicine (with ICU) | () |
| b) General Surgery | () |
| c) ENT | () |
| d) Ophthalmology | () |
| e) Orthopedics | () |
| f) Obs & Gynae | () |
| g) Neonatology & Paediatrics (with NICU & PICU) | () |
| h) Radiology investigations | () |
| i) Lab Services | () |
| j) Blood Bank Services | () |
| k) Others, if any | () |

Date:**Place:****(Name and signature of proprietor with seal)**

UNDERTAKING

I/We _____(name of proprietor/Director) have carefully gone through and understood the contents of the Document form and I/We undertake to abide myself/ourselves by all the terms and conditions set forth. I/We are legally bound to provide services to ESIC Beneficiaries as per CGHS/AIIMS rates and terms and conditions of Tender documents failing which Medical Superintendent, ESIC Model Hospital, Nanda Nagar, Indore is entitled to take action against me/us as he deems fit. I/We also undertake to provide uninterrupted services otherwise alternative arrangements will be made at the risk and cost of our institute.

I/We undertake that the information submitted along with document and Annexure I is correct and also fully understand the consequences of default.

I/We certify herewith that my/our empanelled/Hospital/diagnostic centre has never been de-empanelled/ black listed by any ESIC/CGHS or any other Govt. Institution/empanelling centre in the last three years.

Date:

Place:

(Name and Signature with seal/rubber stamp)