

I.G.ESI HOSPITAL, JHILMIL, DELHI – 95

F. No. DMH-JMD-38(15)/Auto Analyzer/07/R&M/Store

Dated:- 01.11.2010

Medical Superintendent I.G.ESI Hospital, Jhilmil, Delhi invites sealed tender for awarding the AMC/CMC with Calibration Maintenance i.e. Proper functioning upkeep and repair and maintenance of the item mentioning below for one year.

S. No.	Name of the Instrument/Equipment	Qty.	Model
1	Fully automated Clinical Chemistry Analyzer (Fully auto analyzer)	1 No.	Prestige 24i from Tokyo Boeki Ltd. Japan
2.	Syringe Infusion Pump	2 Nos.	Grasby 3100, Made in U.K
3.	Semi Autoanalyzer	1 No.	STAR-21
4.	Electro Phoresis & Appraise Densitometer	1 No.	Paragon Mfg. By Bechman Colter International S.A Switserzerland.
5.	Hopkins forward oblique telescope & cystoscope	1 No.	Karl Storze (Germany Make)
6.	Vaccum Extractor	1 No.	V.P-400 Sisco (Swedon)
7.	Pulse Oxymeter	6 Nos.	Nelcor
8.	Dental X-ray Machine	1 No.	X-Mind A.C

The firm should submit the AMC/CMC charges separately and cost of each spare parts which are used in the same instruments/equipments.

The sealed quotations alongwith terms and conditions duly signed by signing authority can be submitted in the office of Dy. Medical Superintendent dated 10.02.2011 from 9.00 A.M to 4.00 P.M and on date 11.02.2011 upto 1.00 P.M. The quotations will be opened dated 11.02.2011 at 2.30 P.M.

If 11.02.2011 declared holiday the quotations will be opened on the next working day at the same time and venue.

Yours Faithfully

Dy. Medical Superintendent

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(Terms & Conditions for AMC)

1. All break down calls/complaints irrespective of no. shall have to be attended within 24 hours after intimation (telephonically/letter).
2. Visit in every Quarter for preventive check up of instrument/equipment under valid contract is mandatory.
3. AMC will be effective for one year from date of approval can be extended with approval of competitive authority.
4. In case the equipment is not put to functional order latest by three days of the receipt of the complaint the same shall be got repaired from other available source/open market and the actual expenditure made shall be leviable from the firm under contractual obligations for maintaining the same.
5. In case any equipments/instrument machine remains non-working for more than seven days, proportionate amount will be deducted from the contract amount beside other expenditure incurred on the same.
6. Repair should be carried out in the hospital premises as far as possible and in case it is not possible then proper permission from competent authority be taken for carrying out side at approved firm's work shop.
7. Rates of spares are to be submitted separately.
8. The rates accepted by the competent authority shall be valid for a period of one year.
9. If services rendered are unsatisfactory during the period of AMC, the contract shall be liable to be terminated with immediate effect.
10. The payment will be made on quarterly basis after submission of certificate of satisfactory repair/performance from the HOD of user department.
11. Bill to be submitted along with one copy of satisfactory report duly signed by the incharge of the user department/ward/unit or head of the concerned unit.
12. M.S reserves the right to cancel the contract anytime without assigning any reason there of.
13. Contract can be awarded to one or more firms.
14. The successful tenderer has to be deposited amount Rs. 2000/- (Rs. Two thousand only) as security money for each instrument/machine which will be refundable (interest free) after fulfillment of contractual obligations.

Dy. Medical Superintendent

