



EMPLOYEES' STATE INSURANCE CORPORATION
PANCHDEEP BHAWAN, C.I.G. ROAD, NEW DELHI – 110 002.
www.esic.nic.in (23231629)

No. D-12/17/1/7/11-E.IV

Dated: 11.10.2018

OFFICE MEMORANDUM

Sub: - Constitution of High Powered Committee for Grievance redressal of ESIC employees/Pensioners pertaining to medical claims.

Please refer to this office letter of even No. dated 10.08.2018 regarding adoption of the O.M. No. Z-15025/38/2018/DIR/CGHS/EHS dated 22.05.2018 on the matter '*Relaxation of Rules for consideration of reimbursement in excess of the approved rates pertaining to medical claims*' circulated by Ministry of Health and Family Welfare, Govt. of India in ESIC.

In conformity with the above referred O.M. and in compliance of the directions of Hon'ble Supreme Court of India in their Judgement in the WP(Civil) No. 694 of 2015 between Shiva Kant Jha Vs UOI delivered on 13th April, 2018, the undersigned is directed to convey the approval of competent authority for constitution of 'High Powered Committee' and 'Non-High Powered Committee' for Grievance redressal of ESIC Employees/Pensioners pertaining to medical claims which is as under:

High Powered Committee:

- | | |
|---|--------------------|
| 1. Financial Commissioner- | Chairperson |
| 2. Insurance Commissioner(P&A)/Additional Commissioner (P&A)- | Member |
| 3. Medical Commissioner/Specialist(Concerned Speciality) - | Member |
| 4. Director(Corporate Cell)- | Member-Secretary |

The High Powered Committee shall consider the grievances pertaining to the settlement of medical claims of ESIC Employees/Pensioners at the time of treatment and to examine the requests pertaining to approval of reimbursement under the following conditions:

- Settlement of medical claims in relaxation of Rules.
- Approval for air-fare with or without attendant on the advice of treating doctor for treatment in another city even though he/she is not eligible for air travel/treatment facilities are available in city of residence.
- Representations from ESIC employees/Pensioners seeking full reimbursement under special Circumstances, which are not notified.

Non-High Powered Committee:

The following cases fall under this category;

- i. Treatment was obtained in a private unrecognized hospital under emergency and the patient was admitted by others when the beneficiary was unconscious or severely incapacitated and was hospitalized for a prolonged period.
- ii. Treatment was obtained in a private unrecognized hospital under emergency and was admitted for prolonged period for treatment of Head Injury, Coma, Septicemia, Multi-organ failure, etc.
- iii. Treatment was obtained in a private unrecognized hospital under emergency for treatment of advanced malignancy.
- iv. Treatment was taken under emergency in higher type of accommodation as rooms as per his/her entitlement are not available during that period.
- v. Treatment was taken in higher type of accommodation under specific conditions for isolation of patients to avoid contacting infections.
- vi. Treatment was obtained in a private unrecognized hospital under emergency when there is a strike in Govt. hospitals.
- vii. Treatment was obtained in a private unrecognized hospital under emergency while on official tour where ESIC Medical Infrastructures are not available.

The Non-High Powered Committee (Expert Committee) has been constituted in respect of item Nos. i),ii), iii) and v) as mentioned above. The committee shall convene a meeting before arriving at a decision.

The composition of Non-High Powered Committee shall be as under:-

- | | |
|-----------------------------------|----------------------|
| 1. Insurance Commissioner | - Chairperson |
| 2. Dy. Medical Commissioner (SST) | - Member |
| 3. Director (Finance) | - Member |

The conditions mentioned at item Nos. iv), vi) and vii) are administrative in nature and do not require meeting of Expert Committee and may be recommended by **Insurance Commissioner**, if conditions are satisfied.

This issues with the approval of Director General.

Yours faithfully


(Pranay Sinha)
Director

To,

1. All Regional Director/Directors/Jt. Director(Incharge)/NTA
2. All Medical Supdts., ESIC/Model Hospitals,
3. All Deans, Medical College/Institutions
4. Director(Medical)Delhi/Noida