



**EMPLOYEES' STATE INSURANCE CORPORATION
SUPER SPECIALITY HOSPITAL
SANATHNAGAR, HYDERABAD-500038**

TENDER DOCUMENT

For

“ANNUAL MAINTENANCE CONTRACT

FOR THE MEDICAL GAS PIPELINE SYSTEM”

(RE-TENDER)

Not Transferable

Tender Sl.No. _____

Receipt No. _____

Date: _____

Cost of Form : Rs.500/-

**EMPLOYEES' STATE INSURANCE CORPORATION
SUPER SPECIALITY HOSPITAL**

SANATH NAGAR, HYDERABAD – 500 038

(Ministry of Labour & Employment, Govt. of India)

Ph. No. 040-23801122, 23702433, Fax: 23801122, E-mail: esih-sanathnagar.ap@esic.in



No.523/D/12/28/SSHSN/AMC(MED GAS PIPELINE)/2017-18

Date: 2-5-2017

Medical Superintendent, ESIC Super Specialty Hospital Sanathnagar, Hyderabad 500038 intends to nominate an agency for the **Maintenance of Medical Gas Pipe Line System**. Sealed bids are invited from the eligible manufacturers / distributors / authorised agents under two bid system i.e. Technical bid and Price bid. Technical Bid should consist of all the technical details along with commercial Terms & conditions & Price Bid should indicate the price for the A.M.C mentioned in technical bid.

The schedule dates for the tender are as follows:

1	Sale of Tender Schedule along with Tender Terms & Conditions	5-5-2017 from 9.00 am onwards
2	Due date and time of submission of completed Tender forms.	22-5-2017 upto 1.00 pm
3	Date and Time of opening of Tender	22-5-2017 at 2.30 pm

Interested firms are requested to collect the tender forms from the office of the Deputy Director Administration on any working day from 10 a.m. to 3 p.m. and on Saturdays from 10 a.m. to 12 p.m at the cost of Rs 500/- each in the form of Bankers cheque/Demand Draft of SBI (Non-refundable) in favour of **ESI Saving Fund Account No.1, payable at Hyderabad**. Tender form can be downloaded from ESIC web site **esic.nic.in/tenders and** in that case DD for the cost is to be enclosed along with tender.

MEDICAL SUPERINTENDENT



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SUPER SPECIALITY HOSPITAL
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Medical gas pipe Line System was installed by M/s. MediGas Systems, Bangalore, it consists of Central Manifold for controlling of Medical Gases Pipe Line Systems and other various functionalities are handled. The List of Items, equipments or accessories involved for this purpose are enclosed in detail.

Maintenance Contract is intended to serve the purpose of maintenance of entire pipe line system functionality along with equipments. The service Engineer should be available round the clock to attend to the breakdown calls OR leakage of Medical Gases either from control panel or any part of the pipe line system. Maintenance includes calibrations, regular monitoring of equipments as mentioned in Annexure 1 and minimum of four preventive maintenance services.

The Technical Bid & Price Bid must be sealed by the bidder in separate envelopes duly super scribed “Technical bid for **Maintenance of Medical Gas Pipe Line System**” & “**Price bid for Maintenance of Medical Gas Pipe Line System**”. Both the sealed envelopes are to be put in the bigger envelope which should also be sealed & duly super scribed. “**Open Tender for Maintenance of Medical Gas Pipe Line System**”. Bid may be dropped in the tender box kept at **the Hospital Administration** up to **01:00 P.M. on 22-5-2017**. If the bid is sent by post, it must reach before 01:00 P.M. on 22-5-2017 and should be addressed to The MEDICAL SUPERINTENDENT , ESIC SuperSpeciality Hospital, Sanathnagar, Hyderabad-500038 with the superscription as above. Bids received late will not be considered. All the bids received will be opened on **22-5-2017** at **2:30 P.M.** Bidders or their authorized representative may be present if they wish to be. In case **22-5-2017** is declared a holiday, bids will be opened on the next working day at the same time & venue. **Bid should be accompanied by Earnest Money of 25,000/- (Twenty Five thousand only)**, in the form of D.D./Banker’s cheque, in favour of **E.S.I Saving Fund Account No.1 payable at Hyderabad**. Earnest Money is to be attached with Technical Bid. Bids without Earnest Money deposit will not be accepted.

Before participating in the tender the firms representatives are requested to visit the manifold room in the working hours of the hospital i.e from 9.00 am to 4.00 pm from Monday to Friday .

Medical superintendent

TERMS AND CONDITIONS FOR OPEN TENDER FOR THE MAINTANANCE OF MEDICAL GAS PIPE LINE SYSTEM

TERMS AND CONDITIONS:

1. **EMD of Rs.25,000/- (Rupees Twenty five Thousand only)** should be deposited by the bidder by enclosing Demand Draft or Bankers cheque only in favour of '**ESI Saving Fund A/c No.1**' Payable at **Hyderabad**, along with the Technical bid which shall be refunded to bidders without any interest after the finalization of tender.
2. Literature of the number of visits, time limit, amount charged for AMC, nature of services handed at other hospitals similar to this(experience of 3 or more years in dealing similar work), must be enclosed.
3. Validity of bid for acceptance should be for a minimum period of 6 months.
4. Taxes should be mentioned separately in the price bid along with the quoted rates of the equipment.
5. Submit all the following details related to the Maintenance Provider:
 - a. Full postal address
 - b. Email ID
 - c. Telephone numbers
 - d. Fax number
 - e. The firm should also provide the complete address along with telephone and fax no. of service station from where after sale service would be provided.
6. The Tenderer must furnish the following details:
 - a. Name and Address, Fax, telephone No., email Id etc for contact.
 - b. PAN / TAN number issued by Income Tax Dept. of India.
 - c. Bank details and Account Nos.(For ECS payment)
 - d. MICR Nos.
7. Maintenance contract is for a period of 12 months which may be extended on satisfactory performance at mutual agreement.
8. 10% of the A.M.C. amount will have to be deposited, as Security after entering into A.M.C. No advance payment will be given
9. The amount will be paid in four instalments i.e 25% every quarterly. After provision of performance certificate from the Incharge of the department.
10. The contract includes 4 No's. Preventive maintenance visits apart from attending any number of break down calls, as and when required. Breakdown calls have to be attended within 24 hours, failing which a penalty of 0.5% of the cost of the Annual Maintenance Contract of the equipment per day may be levied and should provide stand by during Intervening period and ensure uninterrupted oxygen supply.
11. All type of spares and accessories should be available with the vendor for doing repairs of MGPS & Manifold equipment.
12. All the repairs have to be taken up within the Hospital as far as possible. The instrument will be allowed to be taken out with the permission of competent authority only.
13. Medical Superintendent reserves the right to reject/accept any or all tenders/modifications in the terms and conditions without assigning any reason thereof. No Correspondence will be entertained in this regard.
14. Rates should be quoted for each item separately along with list of spares generally consumed.
15. Rates should be mentioned both in figures and words.
16. Each page of tender should be signed by the tenderer with the stamp of the firm .

- 18 . Tender should be in the sealed covers in two separate envelopes one for technical bid and other for price bid. The earnest money should be attached with technical bid and not with the price bid . Tender without earnest money will not be entertained .
19. supply order will be placed separately.
20. Any conditional tender or deviation from terms and conditions of the tender notice shall be liable to rejection of tender .
21. The medical superintendent or his designated officer shall be the competent authority for Black listing. In normal circumstances black listing can be resorted by the competent authority for a period of not exceeding five years ordinarily in the cases of failure or default in the performance or responsibilities or breach of terms and conditions of MOU or any agreement or contract as the case may be. Before an order to the affect of black listing is passed an opportunity of being heard shall be afforded .
22. Secondly the competent authority may resort to black listing for a period of five years or in perpetuity if the gravity ,magnitude or culpability of conduct requires stern action. An illustrative (not exhaustive) list of such acts are given below.
 1. dishonest/fraudulent practices indulged in by the party concerned .
 2. misappropriation of government funds.
 3. advancing the claim on the basis of forged documents
 4. conviction for an offence involving corruption or any other serious act or conduct etc.
 5. any case or situation involving national security .
23. The company /tenderers quoting the tender for AMC should have their service station in and around Hyderabad as the maintenance /repair of the equipment it can be attended to in case of any break down within 24 hrs .
24. AMC will be given to the company directly or to its authorized agents /service engineers stationed in and around Hyderabad for immediate repair .
25. The contract will be valid for a period of one year .
26. The firm will give a mandatory visit in each quarter of the year and will attend to any break down within 24 hrs without any extra charges .
27. The serviceable parts will be handed over to the senior medical officer i/c /HOD of Anaesthesia /store keeper before putting up the bills .
28. The firm will take approval of spare parts to be replaced in writing .
29. The amount mentioned above are including labour charges fee for the engineer for attending The calls for service of above said annual maintenance contract .

**Name, Signature & Address of the tenderer
With Stamp**

ANNEXURE.1

LIST OF ITEMS FOR AMC UNDER MEDICAL GAS PIPELINE SYSTEM WITH COMPRESSORS

	Name of the Item	Units	Qty.
A)	<u>OXYGEN SYSTEM</u>		
1	6+6 size of oxygen manifold complete with 12 nos. pig tail pipes	Set	1
2	4 cylinders emergency manifold with pressure reducing system	Set	1
3	Automatic Oxygen Control Panel	Set	1
B)	<u>NITROUS OXIDE SYSTEM</u>		
1	3 + 3 SIZE N2O manifold complete with 6 nos. pigtail pipes.	Set	1
2	2 Cylinders emergency Point with pressure reducing system	Set	1
3	Automatic N2O control panel. With heater	Set	1
C)	<u>COMPRESSED AIR SYSTEM</u>		
1	Compressed air system complete with air compressor (2 nos x 57.18 cfm) complete with Air Receiver of 2000 ltrs capacity. And air dryers. (Make : ANESTIWATA)	Set	1
2	Filter & reducing statinon	Set	1
D)	<u>VACUUM PUMP SYSTEM</u>		
1	Vacuum pump system complete with vacuum pump (2 Nos. V255 X 1699 Ipm) complete with Vacuum Tank of 2000 ltrs capacity. (Make : INGERSOLL BRAND)	Set	1
2	Bactrial Filltrt For Vacuum (Make: Domnic Hunter Set)	Set	1
E)	<u>AGSS SYSTEM</u>		
1	AGSS System consisting of Duplex, Skid Mounted, AGS Pumps	Set	1
F)	<u>COPPER PIPING WITH REQUIRED COPPER FITTINGS SIZE TO BE USED</u>		
1	Make : Maxflow as per (BS) 2871 as per HTM -02.01		
1	54mm outer dia, 1.2mm thick	Mtrs	195
2	42mm outer dia, 1.2mm thick	Mtrs	320
3	28 mm outer dia, 0.9 mm thick	Mtrs	1550
4	22 mm outer dia, 0.9 mm thick	Mtrs	1258
5	15 mm outer dia, 0.9 mm thick	Mtrs	2120
6	12 mm outer dia, 0.7 mm thick	Mtrs	366

G)	<u>VALVE WITH VALVE BOX AND PRESSURE GAUGE</u>		
1	4 services	Nos.	7
2	3 services	Nos.	3
3	2 services	Nos.	4
H)	<u>FLOOR ISOLATION VALVE</u>		
1	SIZE : 54MM	Nos.	1
2	SIZE : 42MM	Nos.	4
3	SIZE : 28MM	Nos.	9
4	SIZE : 22MM	Nos.	9
5	SIZE:15 MM	NOS	1
D)	<u>AREA LINE PRESSURE ALARM</u>		
1	Area line pressure alarm upto 4 gases	No.	3
2	Area line pressure alarm upto 3 gases	No.	3
3	Area line pressure alarm upto 2 gases	No.	4
J)	OXYGEN FLOW METER	No.	204
K)	Gas Outlet Point (Imported)		
	(O2-221, N20-12, AIR-4-45, VAC-205)	No.	495
L)	Ward Suction unit with Regulator	No.	206
M)	Theatre Suction Trolley Unit with Regulator	No.	6
N)	High Pressure Tube	Mtrs.	300
O)	Master Alarm (16 Window)	No.	1
	Electrical Control Panel Equipped for Duplex & Cascade system. For Compressor & Vacuum pump	set	1
P)	Bed Head Panels		
1	2 Gas outlet with 5 Amp. Switch & sockets and Nurse call system	Nos.	147
2	3 Gas outlet with 5 Amp. Switch & sockets and Nurse call system	Nos.	17
3	4 Gas outlet with 5 Amp. Switch & sockets and Nurse call system	Nos.	16

Annexure II
Undertaking

(To be submitted on Rs. 100/ non judicial stamp paper)

1. I the undersigned certify that I have gone through the Terms & conditions mentioned in the tender document including annexure and undertake to comply with them. The rates quoted by me/us are valid and binding on me/us for acceptance for the period of 6 months from date of opening of tender.
2. It is certified that rate quoted by me are the **lowest quoted** for any institution/Hospital in India.
3. Earnest money deposited by me/us viz Rs.25,000/- (Rupees: Twenty Five Thousand only) in the form of Demand Draft/Banker's Cheque in favour of ESIC Saving Fund Account No.1 payable at Hyderabad is attached herewith and shall remain in custody of the Medical Superintendent, ESIC Super speciality Hospital Sanathnagar, Hyderabad . I/We give the rights to Medical Superintendent, ESIC Super speciality Hospital Sanathnagar, Hyderabad to forfeit the EMD deposited by me/us if any delay occur on my/agent's part or fails to provide maintenance services at the appointed place and time and of the desired specifications.
4. I/we undertake that I/we will be in position to provide AMC. I/we also undertake to keep the medical gas pipe line in running order throughout the year under AMC and in case of equipment going out of order, the fault will be attended within 24 hours of lodging the complaint. The firm shall ensure the medical gas pipeline and other associated machinery is set right within 2 days of intimation. However uninterrupted oxygen supply to be maintained, otherwise the penalty clause mentioned in the terms and condition is acceptable to us. However I /We will arrange similar equipment as a standby at my/our own cost and risk in case of repair of the machine is going to take time beyond one week.
5. There is no vigilance/CBI case or court case pending against our firm.
6. I/we understand that Medical Superintendent, ESIC Super speciality Hospital Sanathnagar, Hyderabad the right to accept or reject any or all the tenders without assigning any reasons (s) thereof.

**Name, Signature & Address of the tenderer
With Stamp**

Proforma for price bid

S.NO	AMC CHARGES FOR ONE YEAR	TAXES	TOTAL

ANNEXURE-IIISIZE : of MANIFOLD ROOM

1. Approximately 300 outlets of oxygen two control panels with 12 cylinders
2. Vacuum with approximately 250 points 02 vaccuum pumps and control panel .
3. Two air conditioners
4. Once control panel for nitrous oxide and about 40 outlets .

Scope :

1. Central gas manifold is available .
2. Service engineer with experience in manifold and gas pipeline work management should be available for service .
3. Any leakage or break down of equipment or pipeline system should be attended within 24 hours ,in case of emergency should attend call in short span of 3-4 hrs .
4. Should provide quarterly preventive service report that all the pipeline system is performing satisfactorily with sign and seal of department head on service report .
5. Rates quoted should include service engineer and technical staff /trained salary .

CHECK LIST

S.NO.	DOCUMENT	YES / NO
1	EMD	
2	Price Bid i.e. AMC charges for one year	
3	Technical details regarding maintenance service	
4	Tender Application form duly signed on all pages.	
5	Experience certificate (Three years) & <u>SATISFACTORY PERFORMANCE REPORT</u> where you have done/ carrying maintenance services	
6	PAN/TAN No.	
7	Undertaking As Per Annexure II	
8	Valid trade License	
9	Service Tax, ESI & PF Registration Certificates, if applicable.	