



कर्मचारी राज्य बीमा निगम  
EMPLOYEES' STATE INSURANCE CORPORATION  
आदर्श अस्पताल, बापूनगर, अहमदाबाद-380024  
MODEL HOSPITAL BAPUNAGAR, AHMEDABAD-380024  
श्रम एवं रोजगार मंत्रालय, भारत सरकार/Ministry of Labour & Employment, Govt. of India  
आइ.एस.ओ.9001:2008 प्रमाणित/ISO 9001:2008 CERTIFIED  
दूरभाष/Tele: 079-22742681, 22773702 फैक्स/Fax: 079-22741866  
ईमेल/Email: ms-bapunagar.gj@esic.in, esic\_mhb\_05@yahoo.com

**NO.37/ESIC/MHB/GEN/AMBULANCE BILL /2015**

**Notice Inviting Re-E- Tender**

Medical Superintendent , ESIC Model Hospital , Bapunagar invites Re-E-tender sealed Tender under **Single bid System** for selection of an agency for providing Ambulance Service at the Hospital for one year which may be extended for a further period of one year on mutual agreement . ESIC Model Hospital , Bapunagar is a 300 bedded Hospital run by ESI Corporation which is a statutory Body under, Ministry of and Employment , Government of India. The Summary of the tender is as under:-

Name of Work	Tender processing Fee	Estimate value of Contract	Earnest Money Deposit (EMD)	Starting date for download of Tender Document	Last Date of Tender Submission of Tender Document	Date and time for Opening of Technical Bid
Ambulance service at the Model Hospital Bapunagar	2495/- (Non-Refundable)	Rs. 15,00,000/-	Rs. 30,000/-	On any working day from 19/03/19 to 09/04/19 between 10:00 AM to 4:00 PM and on Saturday & last date of submission during 10:00AM to 1:00 PM	09/04/2019 upto 1:00 PM	09/04/2019 at 2:30 PM

Re-E-Tender document can also be downloaded from the ESIC Headquarters Website [www.esic.nic.in](http://www.esic.nic.in) under 'Re-E-Tender' tab and may be submitted online at e-procurement portal <https://esictenders.eproc.in>. from 19/03/19 to 09/04/19 upto 1:00 PM. Duly filled and sealed tenders are to be dropped in the tender box available in the chamber of the Dy. Medical Superintendent . The interested parties may remain present during opening of the tenders.

**Medical Superintendent**  
**ESIC Model Hospital,**  
**Bapunagar, Ahmedabad.**

### **Part –I Scope of Work**

1. The Tenderer shall provide two EECO Ambulances of make not prior to 2015, round the clock without any Disruption
2. The Ambulances should be in excellent condition equipped with oxygen cylinder and oxygen facility.
3. The Ambulance are required for transportation of patients along with attendants from ESIC model Hospital , Bapunagar to tie up Hospital in Ahmedabad. The Ambulances may also be used for purpose not expressly specified in the Tender Document.
4. In case the Ambulance breaks down en-route, the contractor shall immediately arrange alternate Ambulance for transportation of patients. Any failure to provide alternate Ambulance within a reasonable time shall be considered as failure to provide the service and or breach of contract.
5. In case of non-availability of Ambulance for whatever reason, the ESIC Hospital would arrange on its own for shifting of patients and expenditure so incurred shall be recovered from the monthly bill of the Tenderer.
6. The Tenderer shall provide a mobile phone to its driver and the number would be intimated to the Casualty Medical Officer on duty Compulsorily.
7. The bidder shall maintain a logbook keeping records of the movement of vehicles and such records will be certified by the Casualty Medical officer on duty on any other persons Authorized by the Medical Superintendent.
8. The contractor should have an office in the Ahmedabad city or within a radius of 50 KM from the City.
9. The tenderer should own the two Ambulances as on last date of submission of tender.



कर्मचारी राज्य बीमा निगम  
EMPLOYEES' STATE INSURANCE CORPORATION  
आदर्श अस्पताल, बापूनगर, अहमदाबाद-380024  
MODEL HOSPITAL BAPUNAGAR, AHMEDABAD-380024  
श्रम एवं रोजगार मंत्रालय, भारत सरकार/Ministry of Labour & Employment, Govt. of India  
आइ.एस.ओ.9001:2008 प्रमाणित/ISO 9001:2008 CERTIFIED  
दूरभाष/Tele: 079-22742681, 22773702 फैक्स/Fax: 079-22741866  
ईमेल/Email: ms-bapunagar.gj@esic.in, esic\_mhb\_05@yahoo.com

### **Part-II INSTRUCTION TO THE BIDDERS**

1. Sealed Tender are invited from the registered and reputed ambulance agencies for providing ambulances service for ESIC Model Hospital , Bapunagar, Ahmedabad on contract basis for a period of one year.
2. The tender document may be downloaded from the [www.esic.nic.in](http://www.esic.nic.in)
3. The Tender form can also be taken from the General Branch of the Hospital.

#### **4. Eligibility Criteria:**

The tenderer should have the Registered / Branch Office in Ahmedabad or within a radius of 50 km from the city.

Medical superintendent reserves the right to modify or relax the eligibility criteria in case none of the tenderer is able to fulfill the required criteria. No relaxation will be given as far as statutory requirements are concerned.

#### **5. Bid Security /Earnest Money Deposit(EMD)**

- (a) EMD for Rs. 30,000 /- (Rupees Thirty thousands only) in the form of demand Draft from any Schedule bank drawn in favour of "ESIC Fund A/c -1" payable at Ahmedabad , shall accompany the bid.
- (b) A bid received without Bid security (EMD) shall be rejected at the bid opening stage.
- (c) The earnest money deposit (EMD) shall be refunded to the unsuccessful Tenders after finalization of the contract and no interest is payable on the EMD.
- (d) It shall be refunded to the successful Tenderer on receipt of Security Deposit and shall not be allowed to be adjusted towards Security Deposit.
- (e) The bid security/EMD may be forfeited, if a Bidder withdraws his bid during the specified period of bid validity specified in the bid document.

- I. In the case of successful bidder, the EMD shall be forfeited, if the bidder fails to:-  
Accept the offer of contract.
- II. Submit the surety bond after awarding of the contract.
- III. Furnish the Performance security within the time specified in the document.

**6. Submission of Bid:-**

The tenderer are required to submit Bid in a sealed envelope and it would be superscribed as “Tender for Ambulance Service in ESIC Model Hospital Bapunagar, Ahmedabad.”

**7. The sealed envelope should contain the following:-**

- (I) Tenderer form along with all its annexures duly signed on each and every page by the tenderer.
- (II) Earnest Money Deposit of Rs. 30,000/- in the form of Demand Draft from a Scheduled /commercial bank drawn in favour of “**ESI fund A/c No -1**”, payable at Ahmedabad.
  - (a) Copy of PAN Number.
  - (b) Copy of Registration Certificate of the Vehicle.
  - (c) Copy of Pollution Certificate.
  - (d) Insurance Details of the Vehicle.
  - (e) The declaration in the prescribed Performa (Annexure-I) enclosed should be submitted along with the Bid.
  - (f) Any other registration which is mandatory for running such Agency prescribed by the concerned authority from time to time.
  - (g) IT returns profit and loss Account, Balance sheets (Audited as applicable ) for last three years

**8. All the entries /documents submitted in the bid must be legible and filled clearly and self attested along with the seal of the firm. Any overwriting which is unavoidable shall be signed by the authorized signatory. Otherwise the bid will be rejected.**

**9. Deadline for submission of bids**

- (1) The Above envelopes shall be sealed and addressed to **The Medical Superintendent , ESIC Model Hospital Bapunagar, Ahmedabad** and must reach on or before the 09/04/19 at 1:00 PM.
- (2) No bids will be accepted after the expiry of the prescribed date and time for submission of the bids, for whatsoever reasons.
- (3) The Medical Superintendent, **ESIC Model Hospital Bapunagar , Ahmedabad**, may ,after recording reasons of doing so, extend the deadline for submission of bids.

**10. Bid opening and Evaluation**

- (I) **The bid shall be opened by the officers authorized by the Medical Superintendent , on 09/04/19 at 2:30 PM in the presence of the bidders or their representatives duly authorized by the bidders who wish to be present.**
- (II) All the bids will be scrutinized, relevant documents will be checked for their eligibility.

**11. Contacting the officials**

- (I) No bidder shall try to influence the hospital administration on any matter relating to its bid, from the time of the bid opening till the time contract is awarded.

- (II) Any effort by the bidder to influence the Hospital administration in the bid evaluation ,bid comparison or contract award decision shall result in the rejection of the bid.
12. No Tender will be allowed to withdraw after submission of the tenders within the bid validity period otherwise the EMD submitted by the tendering firm would stand forfeited.
  13. Tender received and found deficient on account of registration, documents or any required information are liable to be rejected summarily.
  14. The Hospital shall not be under any obligation for providing employment to any of the worker of the contractor after the expiry of the contract . The Hospital does not recognize any employee employer relationship with any of the workers of then contractor.
  15. Each bidder shall submit only one tender either by himself or as a partner in joint venture or as a member of consortium. If a bidder or if of the partners in a joint venture or any one of the member of the consortium participate in more than one bid, there are liable to be rejected.
  16. The bidder shall submit full details of his Agency /firm or, if the bidder is proprietor /partnership or a Private Limited Company /partnership, full details of two or more persons, all such persons shall be jointly and severally liable to the Hospital for the fulfillment of the terms of the contract. Such persons shall designate one of them to act as authorized signatory with authority to sign. The Company /partnership shall not be altered without the approval of the Hospital authority.
  17. The bidder is expected to examine all instructions , Forms, Terms and conditions in the tender document . Failure of furnish all information required in the tender document or submission of a tender not substantially responsive to the tender document in every respect will be at the bidder risk and may result in rejection of his bid.
  18. All the information as required in the tender document should be filled up in the relevant part and no column should be left unfilled. An incomplete tender document or tender document submitted without Earnest Money Deposit (EMD) will be summarily rejected.
  19. Tenderer signing the tender must clearly specify whether he is signing as sole proprietor ,partner, under power of attorney or as Director/Manger/Secretary etc. ,as the case may be.
  20. The Medical Superintendent, ESIC Model Hospital Bapunagar , Ahmedabad , reserves the right to accept or reject any bid including the lowest and to annual the bidding process and reject all bids, at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform thee affected bidder or bidders of the grounds for the said action.
  21. The Medical Superintendent, ESIC Model Hospital Bapunagar, Ahmedabad, will award the contract to the successful evaluation bidder whose bid is found to be responsive and who is eligible and qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the bidding document.
  22. The Contractor who has quoted the least shall be considered as the lowest Tenderer.
  23. In case more than one bid quoting the same rates are received , the award of the contract will be decided on the basis of evaluation by committee constituted by the Medical Superintendent , ESIC Model Hospital , Bapunagar, Ahmedabad. The committee shall decide after verifying the condition of vehicle, its make, and years of experience etc.
  24. The successful bidder will be informed by Registered post/ e-mail that his bid has been accepted (here in after and in the condition of contract called the "Letter of Award").
  25. The successful bidder will be required to execute an agreement within a period of 15 days from the date of issue of letter of award until extended by the Medical Superintendent, ESIC Model

Hospital, Bapunagar, Ahmedabad on a non judicial stamp paper and all the expenditure in this regard should be borne by the bidder.

- 26.** The successful bidder shall be required to furnish a Performance Security within 15 days of receipt of "Letter of Award" for an amount of Rs. 75,000 or 5% of final contract value whichever is higher through a Demand Draft from a Scheduled/commercial bank drawn in favour of "ESI Fund A/C No-1", payable at Ahmedabad. The performance Security/Security Deposit shall be returned. In case the contract period is extended further, the validity of Performance Security shall stand automatically extended.
- 27.** This Security Deposit will not bear any interest of whatsoever kind.
- 28.** Each page of the Tender document should be signed and stamped by authorized representative of tender in acceptance of the terms and condition laid down by ESIC.
- 29.** Tender containing false, misleading information will be rejected and may also be liable for consequences for submitting false information.
- 30.** The Medical Superintendent , ESIC Model Hospital Bapunagar, Ahmedabad does not bind himself to accept the lowest or any tender and reserves the right to accept any or all the tenders. Either in whole or in part, with reasons recorded for the same.
- 31.** Medical Superintendent may at his discretion, amend/modify the tender and/or extend the deadline for submission of tenders at any time prior to the last date for submission of Tender. Medical Superintendent may for any reasons at his own initiative may modify the Tender document by amendment and information there of will be uploaded on Corporation's website and shall be binding on all concerned.
- 32.** The Medical Superintendent, ESIC Model Hospital ,Bapunagar , Ahmedabad is the competent authority to renew Contract or to terminate contract..
- 33.** All Disputes relating to this tender can be legally resolved through courts in Ahmedabad only.

### **Part-III. Terms & conditions**

1. The vehicle offered should be in fit condition it should have all facilities /potentialities supposed to be available in a standard Ambulance.
2. The Vehicle should be of a make not prior to 2015.
3. The driver engaged should have valid driving license and should be co-operative and amiable in nature.
4. The driver engaged should not have past history of criminal records or Alcoholism or Drug Addiction.
5. The Tenderer /bidder would manage shifting of Drivers in such a manner that the 24 hours service should not be interrupted.
6. The driver(s) employed by the tenderer / bidder shall have proper and valid driving license and physical all condition as required by Transport Authorized and should also have experience of driving four wheeler.
7. The drivers supplied should not be above 55 years of age.
8. The persons provided by the contractor shall be employee of the contractor only and there is no Master and Servant of Employer and Employee relationship between the persons provided by the contract and this Hospital and further the said persons of the contractor shall not claim any employment engagement or absorption in this Hospital, in future.
9. The persons provided by the contractor shall not claim any benefit / compensation/ absorption/ regularization of service from / in this Hospital under the provision of Industrial Disputes Act, 1947 or Contract Labour (Regulation and Abolition) Act, 1970. Undertaking from the persons to this effect shall be required to be submitted by the Contractor to this Hospital.
10. The Hospital shall not be under any obligation for providing employment to any of the worker of the contractor after the expiry of the contract. The Hospital does not recognize any employee employer relationship with any of the workers of then contractor.
11. The contractor has to indemnify the ESIC against all claims, damages or compensation under the provisions of Central Minimum wages Act,1948 and other Labour laws in force from time to time and payment of Wages Act,1936: Employer's Liability Act,1938; the Workman Compensation Act,1923; Industrial Disputes Act,; Maternity Benefit Act ,1961; Bonus Act; Contract Labour (R&A) Act 1970 , or any modification therefore, Child Labour (Prohibition & Regulation) Act , 1986 or any modification of the same and any other Social Security benefits including personnel deployed and all Acts related to Social Security benefits including personnel deployed and all Acts related to Social Security (ESI& EPF etc.) Service Tax wherever applicable &other Labour legislations ,and such statutory orders from time to time . ESIC will not own any responsibility in this regard and the Contractor will be liable for any consequences resulting from violation of any such statutory orders from time to time .ESIC will not own any responsibility in this regard and the Contractor will be liable for any consequences resulting from violation of any such rule/ provision.
12. The tenderer should have the vehicle registered as an Ambulance with appropriate authority. The vehicle should have proper Registration Certificate, Road tax payment Certificate , Fitness, insurance and shall be in running condition, without any trouble at all.
13. The vehicle offered should confirm to the Emission norms laid down by Pollution Control Board and should possess the Certificate "Pollution under Control" issued from the authorities concerned.

14. The vehicle offered for hire should be free from litigation as regards ownership is concerned and should possess no tainted history as rash driving, negligence or violation of traffic rule etc.
15. The vehicle should be kept ready for 24 hours a day. Seven days a week without any kind of break and accordingly the Tenderer should arrange for replacement of vehicle in case of normal wear and tear/temporary out of Service. Any expenditure towards wear and tear, repairing would be borne by the Tenderer /bidder.
16. The vehicle offered should only run on fuel registered in the R/C , if during the currency of agreement , it is found that the vehicle is run on any fuel, the agreement will be terminated & Security Deposit will be forfeited.
17. The condition of engine of vehicle should be good and adequate quantity of fuel should be provided by the Tenderer himself at his own cost.
18. The Vehicle offered should have seats in the patient's cabin for transporting more than one patient.
19. The legal liability arising out of accident, if any, during the period of engagement would be borne by the tenderer.
20. Any loss of property caused by the driver/vehicle would be recovered from the monthly bill of the tenderer.
21. The Tenderer may note that in case of any failure of breach of terms and conditions of Contract which results in deficiency in delivery of medical care to patients in the ambulance van, including emergencies which has result due to deficiencies in services provided by the Tenderer thus leading to failure of providing services, the cost will be recoverable from the Tenderer in addition to attracting penalty.
22. Payment of wages and statutory obligation such as minimum wages etc. are to be mandatorily conformed by the tenderer. Statutory liability viz. ESI/EPF etc, would be solely borne by the Tenderer and no extra payment would be made n these accounts.
23. The Tenderer should quote the vehicle details that they are going to provide in the tender document itself.
24. Before award of contract, both the Ambulance shall be inspected by a team of officers, constituted by the Medical Superintendent and contract shall be inked, only after the committee submits a satisfactory report, regarding use of vehicle.
25. The tenderer should keep the Ambulance ready for inspection whenever called for the contractor should ensure the availability of Ambulance with driver to maintain adequate service and in case of any breach of terms and conditions a penalty of Rs. 500/- (Rupees Five hundred Only) per incident shall be levied and deducted from the bill.
26. Whenever any claim for the payment of a sum of money arises out of or under this contract against the contractor the ESIC shall be entitled to recover of such sum by appropriating, in part or whole the security/earnest money deposited by the contract when the balance or the total sum to be recoverable , as the case may be shall be deducted from any sum then due or which at any time thereafter may become due to recoverable under this or any other agreement with the contractor , should this sum not be sufficient to cover the full amount recoverable, the contractor shall pay to the Hospital on demand the remaining balance due.
27. For any dispute regarding quality/service and rates the decision of the Medical Superintendent shall be final and binding on the contractor.
28. Failure of the successful bidder to comply with the requirements of above clauses shall constitute sufficient grounds for the annulment of the award and forfeiture of Bid Security /Security Deposit



29. The Security Deposit amount will be refunded to the contractor without any interest after 60 days of completion of the contract subject to satisfactory Performance of the Contract.
30. The Security Deposit /Bank guarantee will be forfeited if the bidder violates any of the conditions of this contract.
31. The Selected Service Provider shall be required to start the service in accordance with the time schedule specified in the work order issued by Medical Superintendent after acceptance of Tender. Extension will not be given except in exceptional circumstances. In case the service are not started on the stipulated date as indicated date as indicated in the work order, Medical Superintendent reserves the right to cancel the work order and forfeit EMD and /or Security Deposit.
32. In case the Service Provider /contractor discontinues the contract before the expiry of the period of contract , his security Deposit shall be forfeited.
33. The Medical Superintendent also reserves the right to terminate the contract in whole or in part by giving a written notice if the bidder fails to satisfy the conditions of this contract.

Read and Accepted Signature of Tenderer with seal.

**ANNEXURE-I**

**DECLARATION**

1. I, Son /Daughter of Shri \_\_\_\_\_ Proprietor /partner/Director/Authorized Signatory of is \_\_\_\_\_ Competent to sign this declaration and execute this tender document.
2. The information /document furnished along with the above application are true and authentic to this best of my knowledge and belief . I/we ,am/are well aware of the fact that furnishing any false information/fabricated documents would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law. I/We abide by the provisions of Minimum Wages Act, Contract Labour Act and other statutory provisions like Provident Fund Act, ESI Act, Leave etc. and any other charge applicable from time to time . I/We will pay the wages to the government from time to time and shall be fully responsible for any violation during the currency of contract if awarded.
3. I/We hereby agree to abide by all terms and condition laid down in this tender document.
4. This is to certify that I/We before signing this bid have read fully understood all the terms and conditions contained therein and undertake myself / ourselves to abide by the said terms and conditions. I/We shall provide Ambulance service as per the terms and conditions of the Tender.

Signature of authorized person

Date:

Full Name:

Place:

Company's Seal:

**N.B.: The above declaration , duly signed and sealed by the authorized signatory of the company , should be enclosed with tender.**

**ANNEXURE\_II**

Tender for providing Ambulance Service in ESIC Model Hospital Bapunagar, Ahmedabad.

<b>Sr. No.</b>	<b>Name or the Tendering company /firm</b>			
1.	Name of owner /Partners/Directors			
<b>2.</b>	<b>Full Particulars of Office</b>			
3.	A	Adders		
	B	Telephone No.		
	C	Fax No.		
	D	E-Mail Address		
4	Full Particulars of The Bankers OF Company /Firm Tenders, With full Address/Tel. No.			
5	A	Name of Bank		
	B	Address of the Bank		
	C	Telephone No.		
	D	Fax No.		
	E	E-Mail Address		
6	Registration Details			
	A	PAN /GIR No. as applicable		
	B	GST Registration No. as Applicable		
	C	E.P.F. Registration No. as Applicable		
	D	E.S.I. Registration No. as Applicable		
7	Details Of EMD			
	A	Amount (Rs.)		
	B	D.D. No. and Date.		
	C	Drawn on the Bank		
	D	Valid up to		

Signature of owner/Managing Partner/Director/Authorized Signatory

Date:

Name:

**PLEASE QUOTE YOUR RATE**

1	Make of the Ambulance	(1)	(2)
2	Year of Manufacture of Ambulance		
3.	Fuel used in the Ambulance	Petrol/Diesel/CNG /LPG	Petrol/diesel/CNG/ LPG
4	Monthly charge for Each vehicle for 1500 KM.(All inclusive)in RS.		
5	Beyond 1500 KM, Rate per Kilometer:		

**LIST OF DOCUMENT ENCLOSED:-**

1	
2	
3	
4	
5	
6	

**Note :**

- (1) Only EECO Ambulance are required.**
- (2) Rates quoted by the tenderer , should be all inclusive and he shall borne all the expenditure to be incurred on Ambulances.**

**Date :-**

**Signature &Seal of the tender**

**Place :-**

**Full name of the Tender:**

**Important instructions for bidders regarding Online Payment**

All bidders/contactors are required to procure Class-IIIB Digital Signature Certificate (DSC) with Both DSC components i.e. Signing & Encryption to participate in the E-Tenders.

Bidder should add the below mentioned sites under Internet Explore>Tools> Internet Option > Advanced Tab > Security.

<https://esictenders.eproc.in>

<https://www.tpsl-india.in>

<https://www4.ipg-online.com>

Also , Bidder need to select “Use TLS 1.1 and Use TLS 1.2” under Internet Explorer>Tools>Internet Option>Advance Tab> Security.

Bidder needs to submit bid processing fee charges of RS 2495 /- (non –refundable ) in favour of M/s C1 India Pvt. Ltd., Payable at New Delhi via Online Payment Modes such as debit Card, Credit Card or Net Banking for participate in the tender.

Bidder can contact our Helpdesk our Helpdesk at <https://esictenders.eproc.in/html/Support.asp>