



Headquarters Office
Employees State Insurance Corporation
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PRESS RELEASE

Forget Assertion of the Post of Inspector, Be a Friend, Philosopher and Guide to the Beneficiaries & Employers – says Shri Kharge to ESIC's Social Security Officers

Shri Mallikarjun Kharge, Hon'ble Union Minister of Labour & Employment, today asked the Social Security Officers (earlier known as Insurance Inspector) of ESIC to forget the assertions of the post of Inspector and change to the role of a friend, Philosopher and Guide to the Insured Persons, their family members and to the Employers as well, while inaugurating the **a one day Social Security Officers Conclave 2010 on 18.12.2010 at Vigyan Bhawan, New Delhi organized by the EMPLOYEES' STATE INSURANCE CORPORATION.**

Shri Harish Rawat, Hon'ble Union Minister of State for Labour & Employment was the guest of honour and addressed the open session of the Conclave.

Shri Prabhat C. Chaturvedi, Secretary, Labour & Employment, Govt. of India asked the ESIC officials to work in such a manner that the people in general and stakeholders in particular, to have full trust on them. He also asked the officials to be very tough with law evading employers but must act as a Social Security Guide to the law abiding employers. **He also emphasized that the employers should be taken as a confident companion for the success of the ESI Scheme and must be trusted completely.** Dr. C.S. Kedar, Director General, ESIC asked the officials to **treat every insured person, who are the pay masters for ESIC, as some VIP is treated.**

Shri Shiv Khera, the great motivational management guru gave his world famous inspirational address to motivate the ESIC field officials for working in the same direction and increase the efficiency.

The aim of organizing the Conclave is to familiarize the Field Officers (i.e. Social Security Officers) to keep abreast of them the recent customer friendly initiatives of the Insurance Division, recent amendments in the ESIC Act, aspects of IT Roll Out, i.e. Project 'Panchdeep' and to present them

the organizational philosophy and vision for future leadership. Social Security Officers from all over the country are participating in this conclave.

In tune with the changes taking place, ESIC has changed the nomenclature of Insurance Inspector to Social Security Officer to meet the expectations in the field of Insurance Sector, and to provide employers the freedom from Inspector Raj. This has been done in order to make ESI Scheme more user-friendly and to provide a friendly approach to the Employers. Such a change has been brought to draw a fair and cooperative approach for mainly the employers, as well as the covered employees, as they are the main stake holders in the ESI Scheme. The designation 'Social Security Officers' itself reflects the prompt service delivery by ESIC Officers. With the change in designation, a lot of change is expected in the perception of the stakeholders and such change is also expected in the attitude of the staff and officers (service providers) of ESI Scheme. ESIC aims to percolate the new organizational philosophy evolved of treating the Insured Persons (IP) and their family members as VIP (i.e. IP is VIP) to its smallest level of branch offices, so that due care of all stake holders is taken.

Recently, ESIC has also taken many other initiatives, which are payment of cash benefits through ECS, enhancement in the rates of medical (maternity) bonus, funeral expenses, enhancement of slabs of standard sickness benefits rates, enhancement in the daily rates of permanent disablement benefit and dependent benefit, duration of unemployment allowance being increased from months to 12 months and relaxing the eligibility conditions, provision of super specialty treatment in a better way, increase in the wage ceiling limit, provision of amnesty scheme for withdrawal of court cases by employers and employees etc.

The two booklets ' Latest Amendments in the ESI Act 1948 ' and 'Frequently Asked Questions On ESI Scheme' brought out by ESI Corporation was also released on the occasion.

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