



HEADQUARTERS' OFFICE

EMPLOYEES' STATE INSURANCE CORPORATION

(ISO 9001-2008 Certified) website – [www.esic.nic.in](http://www.esic.nic.in)  
PANCHDEEP BHAWAN, C.I.G. ROAD, NEW DELHI-110002

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## **Press Release**

### **ESIC won "ISSA Good Practice Award for Asia & Pacific 2015" in Muscat, Oman on 2<sup>nd</sup> November, 2015.**

The Employees' State Insurance Corporation (ESIC) has won International Award for 'Administrative and Operational Efficiency' at the International Forum of International Social Security Association (ISSA) in the 'ISSA Good Practice Award for Asia and the Pacific' held at Muscat, Oman from 2<sup>nd</sup> Nov., 2015 to 4<sup>th</sup> Nov., 2015. This regional competition is held every three years and had attracted 48 entries from 16 countries. Shri Deepak Kumar, IAS, Director General, ESIC received the "ISSA Good Practice Award for Asia & Pacific 2015' for ESIC in Muscat, Oman on 2<sup>nd</sup> November, 2015.

By conferring ISSA Good Practice Awards, the International Forum has recognized the achievements made by ESIC towards Social Security. The Award recognized the Administrative and Operational efficiency of ESIC in terms of following new initiatives:-

1. The difficulties faced by the beneficiaries to receive medical advice at odd hours has been removed by providing access to doctors across the country right from their home through 24 X 7 help lines.
2. Arrangements with number of private hospitals have been made to augment the provision of health care services.
3. A platform at grass root level, for the effective redress of grievances of the stakeholders, has been established.
4. A transparent inspection policy has been developed to eliminate subjectivity in inspections.
5. Employers are empowered to pay contributions online through net banking facility of 58 scheduled banks, as against the earlier provision of just two banks.

The International Social Security Association (ISSA) is the principal international institution bringing together social security agencies and organizations. The ISSA's aim is to promote dynamic social security as the social dimension in a globalizing world by supporting excellence in social security administration. Founded in 1927, the ISSA has its headquarters at the International Labour Office, in Geneva. The ISSA provides access to information, expert advice, business standards, practical guidelines and platforms for members to build and promote dynamic social security systems worldwide. The vision of dynamic social security provides a framework for the ISSA's action.

ESIC is the pioneer social security organization of the country providing social protection in the exigencies of health, maternity, employment injury, disablement, death and unemployment. It provides medical benefit to the workers of organized sector as well as cash benefits which include Sickness Benefit, Disablement Benefit, Dependants Benefit, Maternity Benefit, Unemployment Allowance, Vocational Rehabilitation etc.

**(R.K. Gautam)**  
**Jt. Director (PR)**

Pl. see photographs on next page.....